



Everyone needs a home

Human Resources
90 Shuter Street, 2nd Floor, Toronto, ON M5B 2K6
Phone: (416) 395-0911
Fax: (416) 214-1873

RELIEF COMMUNITY SHELTER WORKERS (Bargaining Unit Positions)

Mission Statement: Homes First Society develops and provides affordable, stable housing and support services to break the cycle of homelessness for people with the fewest housing options.

We are currently seeking Relief Community Shelter Workers for several sites. Relief Community Shelter Workers work on an as-needed basis, earning \$20.09 per hour. Due to the nature of the work, applicants must be available to work a variety of shifts including weekdays, evenings, weekends and holidays, often on short notice.

Responsibilities:

- Provide support to tenants living in our housing or hostels who face challenges including poverty, mental health, addictions, abuse, social isolation and more.
- Demonstrated ability to work with people with hoarding behaviours and who have mental health and addiction issues.
- Use case management as a tool to support residents in meeting their goals.
- Provide support including work readiness, basic life management skills, anger management, addiction counseling, assertive communication, setting goals, giving and receiving feedback, self-esteem, conflict resolution, problem solving and managing change.
- Apply knowledge of group processes and dynamics
- Apply knowledge of the Residential Tenancies Act
- Use excellent organizational and time management skills
- Work independently and as part of a team

Qualifications:

- Post-secondary education in related field or equivalent in education and experience.
- Previous experience working with people who are homeless and/or under-housed.
- Knowledge of relevant laws, standards and guidelines.
- Demonstrated ability to communicate effectively in English, both verbal and written.

Registered Canadian Charitable Registration No. 118962182 RR



United Way
Member Agency



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- Knowledge of our tenant population, diversity issues, anti-discrimination practices and systemic reasons for homelessness.
- Excellent interpersonal, conflict resolution and organization skills.
- Certificates in First Aid, CPR, Crisis Prevention and Intervention an asset.

Submit Resume to:

Homes First Society, Fax: 416-214-1873, Attention: Caroline Ferris

Or email: caroline.ferris@homesfirst.on.ca

When applying, please quote RC2017.

Please no phone calls.

*Working in an environment where there may be smoke is required.
The successful applicant must provide a criminal record check that is satisfactory to
Homes First Society within the first month of employment.
Homes First Society is an equal opportunity employer*

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