



*Everyone needs a home*

## HFS Shelters' Custodial Services Policy

### GENERAL PRINCIPLES

The purpose of this policy is to outline the requirement of custodial services in place for Homes First.

This policy applies to all Homes First shelters.

#### **Policy:**

Homes First is committed to ensuring the cleanliness of its shelters.

Homes First recognizes that custodial services are required daily for the safe operation of its shelters.

Homes First will ensure that emergency custodial services will be made available when necessary. Homes First's Custodial Services Procedures determine when this service must be utilized.

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- As per Toronto Shelter Standards, 2016: Section 11.3.1(a).
  - Created on March 29, 2017.
  - Approved by HFS Governance and Nominating Committee on April 12, 2017; to be reviewed in 2022.
  - Approved by HFS Board of Directors on April 26, 2017.
  - The Policy applies to all of Homes First Shelters.