

Property Department Monthly Report - September

Priority Repair Record:

The first number appearing in the column under the month is the number of work orders placed; the percentage reflects the work completed within the timelines.

| | 2020 | 2020 | 2020 | 2021 | 2021 | 2021 | 2021 | 2021 | 2021 | 2021 | 2021 | 2021 |
|--|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| | Oct. | Nov. | Dec. | Jan. | Feb. | Mar. | April | May | June | July | Aug. | Sept. |
| Priority 1 (24 hours) | 23 100% | 6 100% | 23 100% | 37 100% | 46 100% | 17 100% | 20 100% | 17 100% | 10 100% | 12 100% | 20 100% | 20 100% |
| Priority 2 (2 weeks) | 57 100% | 31 100% | 58 100% | 74 100% | 77 100% | 53 100% | 61 100% | 60 100% | 54 100% | 59 100% | 40 100% | 41 100% |
| Priority 3 (30 days) | 232 99% | 350 96% | 241 99% | 269 98% | 291 97% | 315 96% | 295 91% | 303 95% | 399 98% | 133 95% | 271 99% | 305 96% |
| Priority 4 (monthly schedule) | 28 100% | 28 100% | 28 100% | 28 100% | 28 100% | 28 100% | 28 100% | 28 100% | 28 100% | 28 100% | 28 100% | 28 100% |

- Priority 1 Calls: For example, lock replacements, broken doors, temperature control issues, electrical, lighting, burst pipes, unit fires, etc.
- Priority 2 Calls: For example, cutting keys, buzzer systems, door closers, minor plumbing issues, clogged drains.
- Priority 3 Calls: For example, drywall patching, minor plumbing, kitchen cabinet repair, bulb replacement, appliance repair.
- Priority 4 Calls: For example, monthly fire inspections, preventative maintenance checks, generator testing.

Unit Rollovers, Pest Control, and Hoarding:

| Year | Month | Housing Turnovers | | Unit Inspections | Clutter Interventions | Housing Pest Control Interventions | Shelter Pest Control Interventions |
|------|-----------|-------------------|------|------------------|-----------------------|------------------------------------|------------------------------------|
| 2020 | October | 3 | 100% | 81 | 7 | 32 | 139 |
| 2020 | November | 1 | 100% | 63 | 6 | 7 | 79 |
| 2020 | December | 1 | 100% | 78 | 3 | 15 | 41 |
| 2021 | January | 3 | 100% | 89 | 6 | 9 | 71 |
| 2021 | February | 4 | 100% | 62 | 4 | 13 | 125 |
| 2021 | March | 2 | 100% | 71 | 6 | 19 | 43 |
| 2021 | April | 1 | 100% | 93 | 3 | 41 | 71 |
| 2021 | May | 5 | 100% | 67 | 7 | 39 | 189 |
| 2021 | June | 6 | 100% | 81 | 4 | 41 | 231 |
| 2021 | July | 3 | 100% | 73 | 4 | 33 | 318 |
| 2021 | August | 2 | 100% | 79 | 0 | 23 | 146 |
| 2021 | September | 3 | 100% | 71 | 6 | 44 | 151 |

Unit turnovers are completed within 30 days within housing, and 5 working days at Strachan.

Ongoing Capital Work:

1. Grant funding - Canada Ontario Community Housing Initiative Contribution Agreement (COCHI) \$30,000 for repaving of Meegwetch driveway: Contract awarded.
2. Approved Capital Plan - Bellevue - foundation waterproofing \$150,000: Contract awarded, start date October 10, 2021.
3. Approved Capital Plan - Huron - Hydronic distribution system - Order engineer study \$5,100: Draft report under review.
4. Approved Capital Plan - Bellevue - Window replacement \$125,000: Contract in bid process.
5. Sheila Miller boiler emergency replacement - estimated cost \$45,000: Contract awarded, ongoing.
6. Shuter - Roof replacement - investigation - scope of work: Ongoing.
7. Shuter - Life safety generator replacement investigation - Scope of work: Ongoing.