

PROGRAM/SERVICE DELIVERY:

Supports includes a wide range of activities, including assistance with obtaining identification, employment supports, life skills referrals and supports, housing search activities, etc.

Referrals also refer to a wide range of activities, such as income supports, assistance with taxes, legal, medical, and addiction referrals to name just a few.

REGARDING BEDS AT SHELTERS:

The number shown is total capacity which may fluctuate due to COVID outbreak limiting admissions or temporary program changes; for example, in August 2021 the basement of the Bathurst-Lake Shore Shelter was closed indefinitely to allow ongoing access to the building owners for environmental testing. In February 2022, Delta Hotel Program opened an additional 23 rooms in the West Wing tower. In early March 2022, Better Living Centre Respite program stopped admissions into the program, as part of the program closure process.

For Hotels this is the number of rooms designated for resident use; at any given time, some may be off-line for cleaning or repairs. The total number of clients in these programs changes regularly as each room can accommodate couples.

Service Delivery:

	Apr. 2021	May. 2021	Jun. 2021	Jul. 2021	Aug. 2021	Sept. 2021	Oct. 2021	Nov. 2021	Dec. 2021	Jan. 2022	Feb. 2022	Mar. 2022
Housing												
Beds/Units	299	299	299	299	299	299	299	299	299	299	299	299
Referrals	25	70	80	42	71	73	96	84	61	65	63	69
Ongoing Supports	269	270	270	270	270	271	270	270	270	270	267	274
Group Activities	9	16	15	13	10	8	16	9	14	9	8	20
Group Activity Participants	243	166	198	201	149	163	249	236	355	133	122	320
Eviction Prevention Activities	15	23	28	28	22	21	20	17	14	9	8	234
101 Placer												
Beds/Units										54	54	54
Referrals										18	47	58
Ongoing Supports										38	4	101
Group Activities										3	2	1
Group Activity Participants										25	34	16

	Apr. 2021	May. 2021	Jun. 2021	Jul. 2021	Aug. 2021	Sept. 2021	Oct. 2021	Nov. 2021	Dec. 2021	Jan. 2022	Feb. 2022	Mar. 2022
Bathurst-Lake Shore												
Beds/Units	170	170	170	170	170	120	120	120	120	120	120	120
Referrals	147	171	183	102	98	97	90	143	144	202	343	471
Ongoing Supports	99	94	86	81	90	65	62	114	108	123	147	180
Group Activities	9	6	8	9	8	3	6	5	20	23	17	0
Group Activity Participants	84	76	78	66	54	45	43	26	143	138	156	0
Better Living Centre												
Beds/Units	124	124	124	124	124	124	124	124	124	124	124	124
Referrals	113	85	88	102	99	92	85	82	110	108	120	237
Ongoing Supports	59	55	51	50	58	68	41	236	202	122	229	89
Group Activities	3	4	6	4	5	3	3	1	4	4	5	0
Group Activity Participants	39	44	46	51	50	33	34	9	37	23	36	0
Delta Hotel												
Beds/Units	285	285	285	285	285	285	285	285	285	285	285	285
Referrals	350	216	268	187	209	385	231	442	378	387	239	445
Ongoing Supports	239	240	240	239	234	213	211	212	212	12	13	11
Group Activities	31	31	29	28	30	12	12	12	13	13	12	58
Group Activity Participants	243	256	229	209	211	79	85	65	93	93	42	230
The Esplanade												
Beds/Units	264	264	264	264	264	264	264	264	264	264	264	264
Referrals	246	467	674	684	613	512	400	306	254	248	311	457
Ongoing Supports	197	203	221	240	239	180	165	93	100	80	207	288
Group Activities	13	22	21	20	19	20	27	18	20	7	12	44
Group Activity Participants	106	119	188	202	211	194	233	33	32	10	15	26
Kennedy Shelter												
Beds/Units	47	47	47	47	47	47	50	50	50	50	50	50
Referrals	200	152	252	246	211	35	45	30	30	105	40	20
Ongoing Supports	49	50	52	56	51	25	30	48	48	38	8	48
Group Activities	15	10	9	9	10	18	9	5	5	3	15	12
Group Activity Participants	157	166	142	149	150	67	88	20	20	25	30	32

	Apr. 2021	May. 2021	Jun. 2021	Jul. 2021	Aug. 2021	Sept. 2021	Oct. 2021	Nov. 2021	Dec. 2021	Jan. 2022	Feb. 2022	Mar. 2022
Lawrence Shelter												
Beds/Units			55	55	55	55	55	55	55	55	55	55
Referrals			37	71	72	89	71	114	126	124	98	138
Ongoing Supports			13	29	41	8	10	8	5	10	17	13
Group Activities			---	2	3	2	2	4	2	2	3	1
Group Activity Participants			---	19	39	21	26	18	12	9	16	6
St. Clair Shelter												
Beds/Units	31	31	37	37	37	37	37	37	37	37	37	37
Referrals	47	62	61	62	68	59	42	37	40	7	8	15
Ongoing Supports	31	33	35	38	39	34	34	32	32	9	7	9
Group Activities	7	7	8	7	8	4	2	0	3	1	3	1
Group Activity Participants	85	90	114	89	82	89	20	0	0	15	48	11
Referrals	676	620	514	692	501	532	499	322	209	167	239	239
Ongoing Supports	92	91	90	88	82	77	73	69	69	72	307	660
Group Activities	4	4	7	4	5	5	6	6	4	3	5	2
Group Activity Participants	50	43	61	42	43	44	48	55	43	46	43	9
Eviction Prevention Activities	38	31	30	33	29	22	27	9	0	0	0	0
Strathcona												
Beds/Units	107	107	107	107	107	107	107	107	107	107	107	107
Referrals	110	78	112	100	99	80	105	112	99	101	117	114
Ongoing Supports	88	91	90	90	91	88	86	10	80	8	7	6
Group Activities	3	5	4	4	5	6	19	24	12	6	8	14
Group Activity Participants	40	39	28	21	32	24	161	134	94	20	26	50