

**PROGRAM/SERVICE DELIVERY:**

Supports includes a wide range of activities, including assistance with obtaining identification, employment supports, life skills referrals and supports, housing search activities, etc.

Referrals also refer to a wide range of activities, such as income supports, assistance with taxes, legal, medical, and addiction referrals to name just a few.

**Regarding beds at shelters:**

The number shown is total capacity which may fluctuate due to COVID outbreak limiting admissions or temporary program changes; for example in August 2021 the basement of the Bathurst-Lake Shore Shelter was closed indefinitely to allow ongoing access to the building owners for environmental testing. For Hotels this is the number of rooms designated for resident use; at any given time some may be off-line for cleaning or repairs. The total number of clients in these programs changes regularly as each room can accommodate couples.

**Service Delivery:**

	Mar. 2021	Apr. 2021	May. 2021	Jun. 2021	Jul. 2021	Aug. 2021	Sept. 2021	Oct. 2021	Nov. 2021	Dec. 2021	Jan. 2022	Feb. 2022
<b>Housing</b>												
<b>Beds/Units</b>	299	299	299	299	299	299	299	299	299	299	299	299
<b>Referrals</b>	84	25	70	80	42	71	73	96	84	61	65	63
<b>Ongoing Supports</b>	269	269	270	270	270	270	271	270	270	270	270	267
<b>Group Activities</b>	13	9	16	15	13	10	8	16	9	14	9	8
<b>Group Activity Participants</b>	267	243	166	198	201	149	163	249	236	355	133	122
<b>Eviction Prevention Activities</b>	18	15	23	28	28	22	21	20	17	14	9	8
<b>101 Placer</b>												
<b>Beds/Units</b>											54	54
<b>Referrals</b>											18	47
<b>Ongoing Supports</b>											38	4
<b>Group Activities</b>											3	2
<b>Group Activity Participants</b>											25	34
<b>Bathurst-Lake Shore</b>												
<b>Beds/Units</b>	170	170	170	170	170	170	120	120	120	120	120	120
<b>Referrals</b>	305	147	171	183	102	98	97	90	143	144	202	343
<b>Ongoing Supports</b>	111	99	94	86	81	90	65	62	114	108	123	147
<b>Group Activities</b>	8	9	6	8	9	8	3	6	5	20	23	17
<b>Group Activity Participants</b>	95	84	76	78	66	54	45	43	26	143	138	156

	Mar. 2021	Apr. 2021	May. 2021	Jun. 2021	Jul. 2021	Aug. 2021	Sept. 2021	Oct. 2021	Nov. 2021	Dec. 2021	Jan. 2022	Feb. 2022
<b>Better Living Centre</b>												
Beds/Units	124	124	124	124	124	124	124	124	124	124	124	124
Referrals	69	113	85	88	102	99	92	85	82	110	108	120
Ongoing Supports	54	59	55	51	50	58	68	41	236	202	122	229
Group Activities	4	3	4	6	4	5	3	3	1	4	4	5
Group Activity Participants	48	39	44	46	51	50	33	34	9	37	23	36
<b>Delta Hotel</b>												
Beds/Units	285	285	285	285	285	285	285	285	285	285	285	285
Referrals	352	350	216	268	187	209	385	231	442	378	387	239
Ongoing Supports	249	239	240	240	239	234	213	211	212	212	12	13
Group Activities	29	31	31	29	28	30	12	12	12	13	13	12
Group Activity Participants	222	243	256	229	209	211	79	85	65	93	93	42
<b>The Esplanade</b>												
Beds/Units	264	264	264	264	264	264	264	264	264	264	264	264
Referrals	113	246	467	674	684	613	512	400	306	254	248	311
Ongoing Supports	65	197	203	221	240	239	180	165	93	100	80	207
Group Activities	---	13	22	21	20	19	20	27	18	20	7	12
Group Activity Participants	---	106	119	188	202	211	194	233	33	32	10	15
<b>Kennedy Shelter</b>												
Beds/Units	47	47	47	47	47	47	47	50	50	50	50	50
Referrals	119	200	152	252	246	211	35	45	30	30	105	40
Ongoing Supports	51	49	50	52	56	51	25	30	48	48	38	8
Group Activities	15	15	10	9	9	10	18	9	5	5	3	15
Group Activity Participants	198	157	166	142	149	150	67	88	20	20	25	30
<b>Lawrence Shelter</b>												
Beds/Units				55	55	55	55	55	55	55	55	55
Referrals				37	71	72	89	71	114	126	124	98
Ongoing Supports				13	29	41	8	10	8	5	10	17
Group Activities				---	2	3	2	2	4	2	2	3
Group Activity Participants				---	19	39	21	26	18	12	9	16
<b>St. Clair Shelter</b>												

	Mar. 2021	Apr. 2021	May. 2021	Jun. 2021	Jul. 2021	Aug. 2021	Sept. 2021	Oct. 2021	Nov. 2021	Dec. 2021	Jan. 2022	Feb. 2022
<b>Beds/Units</b>	31	31	31	37	37	37	37	37	37	37	37	37
<b>Referrals</b>	60	47	62	61	62	68	59	42	37	40	7	8
<b>Ongoing Supports</b>	33	31	33	35	38	39	34	34	32	32	9	7
<b>Group Activities</b>	7	7	7	8	7	8	4	2	0	3	1	3
<b>Group Activity Participants</b>	81	85	90	114	89	82	89	20	0	0	15	48
<b></b>												
<b>Referrals</b>	387	676	620	514	692	501	532	499	322	209	167	239
<b>Ongoing Supports</b>	94	92	91	90	88	82	77	73	69	69	72	307
<b>Group Activities</b>	6	4	4	7	4	5	5	6	6	4	3	5
<b>Group Activity Participants</b>	49	50	43	61	42	43	44	48	55	43	46	43
<b>Eviction Prevention Activities</b>	38	38	31	30	33	29	22	27	9	0	0	0
<b>Strathcona</b>												
<b>Beds/Units</b>	107	107	107	107	107	107	107	107	107	107	107	107
<b>Referrals</b>	52	110	78	112	100	99	80	105	112	99	101	117
<b>Ongoing Supports</b>	90	88	91	90	90	91	88	86	10	80	8	7
<b>Group Activities</b>	6	3	5	4	4	5	6	19	24	12	6	8
<b>Group Activity Participants</b>	25	40	39	28	21	32	24	161	134	94	20	26