

PROGRAM/SERVICE DELIVERY:

Supports includes a wide range of activities, including assistance with obtaining identification, employment supports, life skills referrals and supports, housing search activities, etc.

Referrals also refer to a wide range of activities, such as income supports, assistance with taxes, legal, medical, and addiction referrals to name just a few.

Regarding beds at shelters:

The number shown is total capacity which may fluctuate due to COVID outbreak limiting admissions or temporary program changes; for example in August 2021 the basement of the Bathurst-Lake Shore Shelter was closed indefinitely to allow ongoing access to the building owners for environmental testing.

For Hotels this is the number of rooms designated for resident use; at any given time some may be off-line for cleaning or repairs. The total number of clients in these programs changes regularly as each room can accommodate couples. In the month of May 2022, Bathurst-Lake Shore Shelter and 5800 Yonge St were asked to hold beds offline to help accommodate residents who were being cleared from encampments in Toronto.

Service Delivery:

	Jun. 2021	Jul. 2021	Aug. 2021	Sept. 2021	Oct. 2021	Nov. 2021	Dec. 2021	Jan. 2022	Feb. 2022	Mar. 2022	Apr. 2022	May. 2022
Housing												
Beds/Units	299	299	299	299	299	299	299	299	299	299	299	299
Referrals	80	42	71	73	96	84	61	65	63	69	43	41
Ongoing Supports	270	270	270	271	270	270	270	270	267	274	274	277
Group Activities	15	13	10	8	16	9	14	9	8	20	21	27
Group Activity Participants	198	201	149	163	249	236	355	133	122	320	259	269
Eviction Prevention Activities	28	28	22	21	20	17	14	9	8	234	220	296
101 Placer												
Beds/Units								54	54	54	54	54
Referrals								18	47	58	59	49
Ongoing Supports								38	4	101	31	95
Group Activities								3	2	1	0	0
Group Activity Participants								25	34	16	0	0
Bathurst-Lake Shore												
Beds/Units	170	170	170	120	120	120	120	120	120	120	120	120
Referrals	183	102	98	97	90	143	144	202	343	471	482	478
Ongoing Supports	86	81	90	65	62	114	108	123	147	180	151	157
Group Activities	8	9	8	3	6	5	20	23	17	0	22	22
Group Activity Participants	78	66	54	45	43	26	143	138	156	0	130	141
Better Living Centre												

	Jun. 2021	Jul. 2021	Aug. 2021	Sept. 2021	Oct. 2021	Nov. 2021	Dec. 2021	Jan. 2022	Feb. 2022	Mar. 2022	Apr. 2022	May. 2022
Beds/Units	124	124	124	124	124	124	124	124	124	124		
Referrals	88	102	99	92	85	82	110	108	120	237		
Ongoing Supports	51	50	58	68	41	236	202	122	229	89		
Group Activities	6	4	5	3	3	1	4	4	5	0		
Group Activity Participants	46	51	50	33	34	9	37	23	36	0		
Delta Hotel												
Beds/Units	285	285	285	285	285	285	285	285	285	285	285	285
Referrals	268	187	209	385	231	442	378	387	239	445	363	299
Ongoing Supports	240	239	234	213	211	212	212	12	13	11	17	45
Group Activities	29	28	30	12	12	12	13	13	12	58	26	22
Group Activity Participants	229	209	211	79	85	65	93	93	42	230	131	119
The Esplanade												
Beds/Units	264	264	264	264	264	264	264	264	264	264	264	264
Referrals	674	684	613	512	400	306	254	248	311	457	406	414
Ongoing Supports	221	240	239	180	165	93	100	80	207	288	189	190
Group Activities	21	20	19	20	27	18	20	7	12	44	26	29
Group Activity Participants	188	202	211	194	233	33	32	10	15	26	53	19
Kennedy Shelter												
Beds/Units	47	47	47	47	50	50	50	50	50	50	50	50
Referrals	252	246	211	35	45	30	30	105	40	20	87	98
Ongoing Supports	52	56	51	25	30	48	48	38	8	48	143	289
Group Activities	9	9	10	18	9	5	5	3	15	12	9	7
Group Activity Participants	142	149	150	67	88	20	20	25	30	32	36	41
Lawrence Shelter												
Beds/Units	55	55	55	55	55	55	55	55	55	55	55	55
Referrals	37	71	72	89	71	114	126	124	98	138	147	166
Ongoing Supports	13	29	41	8	10	8	5	10	17	13	10	18
Group Activities	---	2	3	2	2	4	2	2	3	1	2	2
Group Activity Participants	---	19	39	21	26	18	12	9	16	6	12	12

	Jun. 2021	Jul. 2021	Aug. 2021	Sept. 2021	Oct. 2021	Nov. 2021	Dec. 2021	Jan. 2022	Feb. 2022	Mar. 2022	Apr. 2022	May. 2022
St. Clair Shelter												
Beds/Units	37	37	37	37	37	37	37	37	37	37	37	37
Referrals	61	62	68	59	42	37	40	7	8	15	7	48
Ongoing Supports	35	38	39	34	34	32	32	9	7	9	29	26
Group Activities	8	7	8	4	2	0	3	1	3	1	2	0
Group Activity Participants	114	89	82	89	20	0	0	15	48	11	15	0
Strachan House												
Beds/Units	86	86	86	86	86	86	86	86	86	86	86	86
Referrals	514	692	501	532	499	322	209	167	239	239	182	156
Ongoing Supports	90	88	82	77	73	69	69	72	307	660	523	735
Group Activities	7	4	5	5	6	6	4	3	5	2	4	7
Group Activity Participants	61	42	43	44	48	55	43	46	43	9	124	38
Eviction Prevention Activities	30	33	29	22	27	9	0	0	0	0		0
Strathcona												
Beds/Units	107	107	107	107	107	107	107	107	107	107	107	107
Referrals	112	100	99	80	105	112	99	101	117	114	88	62
Ongoing Supports	90	90	91	88	86	10	80	8	7	6	5	6
Group Activities	4	4	5	6	19	24	12	6	8	14	16	16
Group Activity Participants	28	21	32	24	161	134	94	20	26	50	80	76
Willowdale Building A												
Beds/Units	125	125	125	125	125	125	125	125	125	125	125	170
Referrals	254	126	159	110	150	160	162	110	294	382	302	404
Ongoing Supports	70	61	67	42	45	58	51	83	150	58	55	162
Group Activities	9	8	7	4	3	5	5	2	2	1	3	2
Group Activity Participants	78	89	90	95	105	113	128	16	43	25	52	67
Willowdale Building B												
Beds/Units												70
Referrals												0
Ongoing Supports												0
Group Activities												0
Group Activity Participants												0