

# IMPACT REPORT

---

# 2022



*Everyone needs a home*



# Land Acknowledgement

Across the lands covered by Treaty 13, Homes First operates 11 emergency shelters and 14 supportive housing sites, which host nearly 2,000 residents.

The work that we do is integral to addressing homelessness and helping our community in Tkaranto, now called Toronto by people who come here from around the globe to gather on the traditional territories of those who first occupied the land.

Homes First is on the traditional territory of the Wendat, the Anishnaabeg, Haudenosaunee, Métis, and the Mississaugas of the Credit First Nation. Indigenous peoples are overrepresented in the homeless population, making up 15 per cent of those experiencing homelessness and only 2.5 per cent of our city's total population.

We are dedicated to addressing Indigenous homelessness through our partnerships which benefit Indigenous clients, as well as clients facing barriers due to their ethnicity, gender, and sexuality. There is much work to be done to close these gaps and move towards reconciliation. We are committed to providing support and resources to ensure that everyone in our city has a safe place to call home.

*Cover art by Delta Hotel Program resident, Patrick*



# Table of Contents

<b>1</b>	Our impact in 2022
<b>2-3</b>	A letter from Homes First
<b>4</b>	Helping our community
<b>5</b>	2022 timeline
<b>6-7</b>	Elisabeth's story
<b>8-9</b>	Celebrating 15 years at HFS
<b>10-11</b>	Tania's story
<b>12-14</b>	Grants
<b>15-16</b>	Community engagement
<b>17-18</b>	Wanda's Arts Awards
<b>19</b>	Norman's story
<b>20</b>	Homefull Toronto
<b>21-24</b>	Our supporters
<b>25-26</b>	Financials
<b>27-28</b>	Our properties



**Ontario**

Toronto Central Local Health  
Integration Network



**TORONTO**

# Our Impact



**1,200+**



Over 650,000 people had a bed to sleep in

**39**  
years  
housing our  
city's most  
vulnerable



**1.6 million**  
meals served

**20+**  
on-site  
supportive  
programs for  
residents

**3,100+**



connected to  
income



# A letter from Homes First

In 2022, despite the ongoing challenges of the pandemic, Homes First continued to deliver and expand high quality services and supports to the increasing number of homeless people in Toronto, as well as our clients in our supportive housing sites.

Our organization has grown to over 1,000 Homes First staff to provide support services and programs for our residents in 2022.

In collaboration with the 519, an organization serving the programming and advocacy for Toronto 2SLGBTQ+ population, we reopened our shelter at Bloor and Lansdowne as Toronto's first shelter dedicated to serving this population. After much consultation with stakeholders, the decision was made to focus the services of this shelter on refugee clients with a focus on those identifying as trans women. This invaluable partnership provides a safe place to call home for some of our city's most vulnerable people.

With the re-opening of Canadian borders, we saw a significant increase of refugees arriving at several of our shelters. In 2022, the City of Toronto invited us to expand our operations with the opening of the second floor of our Metro-Strachan location (the Metro-Strachan serves the former residents of Strachan House) as the Metro-Refugee Shelter.



Patricia Mueller  
*CEO*



Mike Heinrich  
*Board Chair*

To further accommodate this influx, we transformed our Willowdale Warming Centre into a refugee-specific shelter, welcoming 110 refugee clients.

The City of Toronto also awarded Homes First with a new supportive housing property located at Spadina, south of Dundas, which opened in May 2023.

As one of the largest operators of Hotel Shelter Programs in Canada, our Delta, Strathcona, and Esplanade Hotel Programs provided a stable home for many of Toronto's homeless. We successfully rehoused the majority of residents of the Esplanade Hotel when our lease expired in October –many of whom had previously been living in encampments around the city. We continued to operate the Better Living Centre and its attached Warming Centre at the Exhibition Grounds until its closure at the end of winter, after first ensuring all residents were provided with discharge plans.

Cont. on p. 3

## BOARD OF DIRECTORS

Mike Heinrich, <i>Chair</i>	Faisel Gulamhussein	Peter Soares	Carla Whillier
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Fran Perkins, <i>Secretary</i>			

# Letter from Homes First (cont.)

In our ongoing efforts to address the overdose crisis, we continued to innovate and improve our harm reduction strategy. With some pandemic related restrictions easing throughout the year, we were able to start being more “hands on” with our harm reduction response. Our Harm Reduction team was able to carry out more fulsome trainings for staff as well as with clients, enabling more efficient responses to overdoses. Also, oxygen and oximeters are now in use at several of our shelter locations and are proving to be invaluable, life-saving tools. In addition, the initialization of individualized safety plans for residents, initially developed for the hotel program clients, has since been rolled out across the congregate sites enabling our residents a say in how wellness checks are conducted.

Throughout 2022, vaccine clinics continued to be held throughout our portfolio for both clients and staff. In addition, these clinics were expanded to provide the opportunity for residents and staff to be vaccinated against Monkey Pox as well as the flu.

Homes First continues to be responsive to the changing needs of our population. In 2022, we connected with the Ontario Brain Injury Association, Brain Injury Society of Toronto and the Compassionate Justice Fund, to explore ways of providing services to clients living with acquired brain injuries. To that end, training has been provided to many of our supervisory team, with plans for more training currently underway.

While we had successfully adapted to virtual programming, following the directives of Toronto Public Health, we were pleased to offer in-person programming once again. Clients were able to visit venues such as Ripley’s Aquarium and the Art Gallery of Ontario. In addition, we were able to restart our volunteer barber – a service sorely missed during the pandemic. Refugee-specific programming was also offered at the Willowdale Refugee Shelter.

We are proud of our many accomplishments and are extremely grateful to our donors and supporters for your commitment to helping end chronic homelessness. Thank you for believing, like we do, that everyone needs a safe and affordable place to call home.

Lastly, on behalf of the Board of Directors and senior management, we would like to thank the entire staff and volunteers of HFS for their dedication in continuing to help our clients through the pandemic and persevering through what were sometimes difficult circumstances. This is a tribute to their dedication and professionalism, as well as their passion to make sure they are always there to support the most vulnerable and hardest to house in our community.



**for your  
ongoing support!**



# Helping our community for almost 40 years

## OUR MISSION

We develop and provide affordable, stable housing and support services to break the cycle of homelessness for people with the fewest housing options.

We work towards helping residents maintain their housing by providing a program that delivers high supports and that would also allow individuals to age in place. Our agency has developed a support model that includes medical/psychiatric services, medication monitoring, assistance with maintaining personal hygiene and clean-living spaces, financial management, navigating the criminal justice system, and a host of additional age-specific supports.

**The vast majority of people experiencing homelessness – even those with severe mental health and/or substance use issues – can successfully stay housed and off the street with appropriate housing and supports.**

## OUR PURPOSE

With nearly 40 years of experience in the field, our agency provides homes and essential support services to nearly 2,000 seniors, families, and single adults every single night.

Our organization operates long-term supportive housing sites, large-scale emergency shelters and essential support services across Toronto. Homes First serves all populations with a focus on people with long histories of homelessness, and with mental health and substance use challenges.



# 2022 Timeline

## January

Residents of Strachan House, which the City of Toronto has leased to us for over 20 years, move in to 22 Metropolitan Road. The building is undergoing redevelopment.

The City of Toronto selects Homes First to operate a new 84-unit supportive housing site at 222 Spadina Ave. Twenty-four clients from Strachan House will be housed here.



## May

The City awards Homes First with 39 Dundalk Ave, our first modular housing building.

## August

Our Delta Hotel Program expands ...



## December

In collaboration with the 519, we open Toronto's first 2SLGBTQ+ shelter, with a focus on trans women who finally have a safe place to call home.

The second floor of 22 Metropolitan opens as our Metro-Refugee Shelter, housing 180 refugees looking for a new start.



The Esplanade Hotel Program closes due to our lease ending. Residents are re-homed across the city.





# Elisabeth's Story

## SEARCHING FOR SAFETY

Former refugee camp worker, Elisabeth, never imagined she'd one day become a refugee herself. But on a warm summer day in July 2022, she said a tearful goodbye to her family in Uganda, unsure if, or when, she would see them again. More than 24 hours later she landed in Toronto – her new home.

Elisabeth thought she had fled her quiet village for a better life; one she could eventually introduce to the 3-year-old son she had to leave behind. And while she was finally safe, the noisy traffic and bustling crowds felt nothing like home. Still, she planned to make the most of it.

Just days after she landed, Elisabeth found a temporary home at Homes First's Metro Refugee Shelter. With a Master's in Business Administration, Elisabeth was sure she would be able to find work in Canada. She was surprised to learn she wouldn't be able to look for work until all of her paperwork came through, but was in for an even bigger shock when she tried to find permanent housing. After months of searching she finally found a place with a friend - which fell through. Thankfully, Homes First had told her to stay as long as she needed.

"Homes First made it so easy for me, personally, because when I came I knew no one here. The people are so welcoming."



**"The support staff, the way they will come to me, you really feel safe...I least expected what Homes First is giving me."**

With the support of Homes First staff, Elisabeth has returned to school to achieve her childhood dream of becoming a nurse. The shelter's housing help worker is helping her search for a new apartment. She hopes that one day soon, she'll be able to reunite with her son in Toronto.

Of all the surprises she has encountered since moving to Canada, the biggest one has been finding an organization like Homes First.

"I'm so appreciative. I least expected what Homes First is giving me."



## About our Metro-Refugee Shelter



The Metro-Refugee Shelter serves over 180 adult refugees from across the globe, on the second floor at 22 Metropolitan Road.

In addition to providing food, a safe place and helping residents find permanent housing, we connect newcomers to health and settlements services, including legal aid and immigration consultants. Thanks to our incredible partnerships, we are able to give our clients the level of support they need to start a new life in Canada.

*More than 1,800 refugees accessed shelters in Toronto in 2022.*





# Celebrating 15 years at Homes First!



## SORAYA NAIM IS A COMMUNITY SHELTER WORKER AT OUR METRO-REFUGEE SHELTER.

My mother used to tell me, “When you give your hand to those that reach out to you for help, that’s when you have really lived your life.” I’ve been raised to believe in the good of others, or in doing good deeds and to always be kind. Perhaps I just want to leave an impact or make a difference in the lives of others - it’s truly a rewarding feeling for me. As a social worker, I can say with confidence that through these years I have changed people’s lives for the better, and that alone is enough of a reason as to why I chose this profession.

Once, I received an elderly female client who was a refugee that had come to Canada by herself. She was so mistreated and taken advantage of by awful people that she eventually had a mental breakdown. I took on her case and advocated on her behalf to see a psychiatrist. I would often assist her in staying in touch with her family back home to keep in touch with her children as this was a major source of anxiety for her. As we discussed the mother’s situation with the family, it was decided that it would be best to assist the client in returning back to their home country to stay with her family.



**"You should never underestimate anyone that is homeless. Throughout my years at Homes First, I have had the pleasure of working with clients that hold master's and PhD degrees, law degrees, and even medical practitioner degrees. You have to treat every single one of your clients with respect and dignity."**

With help from the CBSA (Canadian Border Services Agency) we were able to prepare her paperwork and book her a flight to return home. I really resonated with this client as I imagined my mother being in her shoes and how she must've felt being so far away from her children. I am really glad that she is safe, near her loved ones and in a place where she feels most comfortable. Shortly after her departure, I received a thank you card.

Through our various meetings and discussions, I have discovered the immense knowledge and skills possessed by our clients. You have to treat every single one of your clients with respect and dignity.

This also applies outside of the workplace; you never know who you're speaking to, and you don't know what circumstances people are dealing with.

Homes First keeps their doors open to so many individuals regardless of who they are or where they come from. I am proud to be a part of this wonderful organization where we get to provide the resources and help with housing, shelters, counselling, referrals, and much more.

Simply, be kind to everyone and speak to them respectfully. As humans, we need to look out for each other, and advocate for actions to happen that will make the world a better place.

-Soraya

\*

## ANNIVERSARY

### 5 YEARS

Nikki Bynkoski  
Cindy Azucena Cruz  
Kassandra Duarte  
Ryan Evershed  
Amanda Kilpatrick  
Mizna Maqbool  
Coleen Marcus  
Marsha Miller  
Jacinta Walsh

### 10 YEARS

Shauna Daley  
Francine Robinson

### 15 YEARS

Kareen Marshall  
Soraya Naim  
Necole Small

### 20 YEARS

Jeff Bishop  
Patricia Lewis  
Elizabeth Peterson

*Thank you for your service!*



# Tania's Story

## STARTING OVER

When Tania arrived at our women's shelter on Kennedy Road, her life was in shambles. Soon after leaving her long-term abusive marriage, she was in a bad car accident. She started using opioids to cope with her chronic pain – and relapsed for the first time in almost 20 years. Disowned by her family, Tania had no where to go.

Tania stayed with friends for several months, but her addiction led to the loss of these friendships and an inability to find stable housing. For most of her life, Tania had endured various traumas from bullying, domestic violence, financial abuse and racism. Now, at 40 years old, she was homeless.



At her lowest, Tania decided she no longer wanted to live. But something, or someone, was looking out for her. After yet another trip to the hospital, Tania was connected to a social worker who heard her story and suggested she find a temporary shelter. A couple of phone calls later, the social worker secured her a bed at a Homes First shelter.

From the moment she arrived at Kennedy, Tania was surrounded by the most support she had ever received. Staff were quick to pull her aside and reassure her that they wanted her to feel at home. All of the things other people in her life believed about her – that she was an addict, that she was useless, that she would never amount to anything – disappeared into the back of her mind. Tania began feeling something she hadn't felt in years: love and self-acceptance.

**"With the support and trust of Homes First, I have now been given my family back."**

Women make up

# 27%

of Canada's homeless  
population

# 91%

have experienced  
assault in their lifetime

# 60%

say they can't afford  
a place to live

# 21%

return to an abuser if  
they don't find a safe  
place to call home

# 7%

of all women-identifying  
Canadians have experienced  
hidden homelessness at some  
point in their lives

Tania finally had a stable sleep schedule, access to regular meals and received a referral to a substance use rehabilitation program at St. Michael's Hospital from her support worker. She has been substance free for over six months.

The biggest gift of all arrived about a month after she settled in at Kennedy, when she was reunited with her 12-year-old son. Now, Homes First staff is helping her look for a new home to complete her fresh start.

"I have been given the greatest opportunity life could give," says Tania. "I am able to feel safe, comfortable, supported, important, cared for – and this all gives me the ability to endure the healing process. I never thought in a million years I would attain this."

## About Kennedy Women's Shelter

Our Kennedy Road shelter is an all-single (self-identifying) women's shelter with 50 beds. It is also pet friendly. It is staffed 24-hours a day. There are several programs available to residents, including an integrated meal program, agency-led harm reduction services, community engagement opportunities, as well as peer-support programs. Residents also have access to a private greenspace where they can unwind.





# 2022 In Review-

## Grants



### Addressing Chronic Homelessness

With a grant from the J.P. Bickell Foundation, we are undertaking extensive research to identify gaps and establish clear, accessible recommendations to better help people with histories of chronic homelessness maintain tenancies. Our inquiry includes speaking with private market landlords about their previous experiences housing people with complex needs, including those with lived experience of homelessness, and analysing any gaps Housing Connection Providers face when housing clients in private settings.

### Indigenous Education

Thanks to the Catherine Donnelly Foundation, we have a funded partnership with Toronto Council Fire Native Cultural Centre to provide cultural and spiritual support for our residents at our upcoming 24-hour supportive housing site, located at 222 Spadina. Programs and services offered by Toronto Council Fire includes traditional medicine workshops, programming to engage Indigenous men and youth in ending violence against Indigenous women, and Haudenosaunee/Onkheonwe teachings on the concept of being a healthy male in society.



### Personal Protective Equipment

The United Way Emergency Relief Funding is supporting 1,600 shelter residents. These funds were used to purchase essential Personal Protective Equipment and sanitization supplies that ensures our front-line staff and management team can respond adequately to the unparalleled health and safety challenges at our shelters by the ongoing pandemic.



# 2022 In Review-

## Grants

### Peer Support Groups

The Scarborough Addictions Services Partnership (SASP) funded a peer substance-use groups at two of our shelters in Scarborough. The goal is to increase access to tools/strategies that help reduce harms associated with the use of substances among the marginalized and vulnerable individuals staying in our shelters. An on-site Harm Reduction Peer Group Coordinator provides educational resources and trainings, mentoring, reflective listening, counselling, and outreach to hard-to-reach individuals in the shelter. Peer support programs engage individuals with prior experiences with personal drug use as peer workers, who provide services to shelter users currently using drugs.



### Critical Time Intervention (CTI)

With funds from the City of Toronto's Shelter, Support and Housing Administration, we implemented a specialized follow up team based on Critical Time Intervention and focus upon undiagnosed and diagnosed mental health challenges. The Critical Time Intervention-Mental Health supports recently housed clients referred from Coordinated Access who have complex diagnosed and undiagnosed mental health needs.

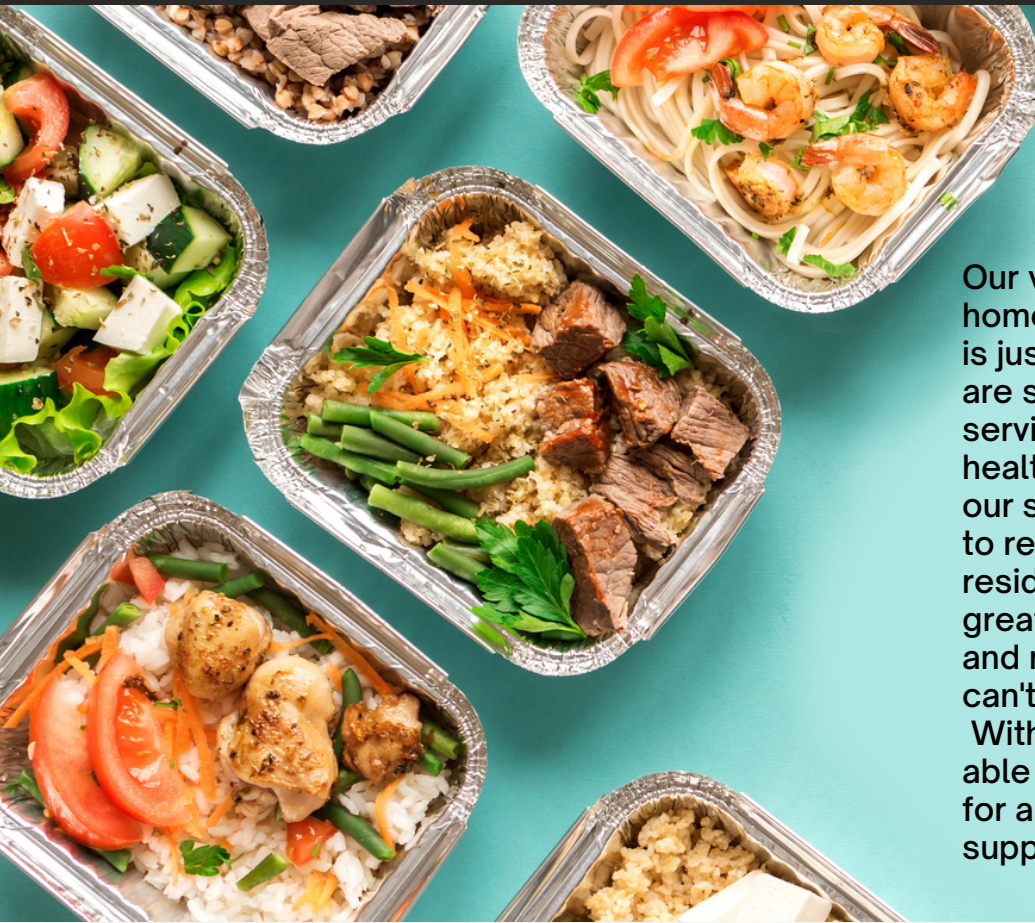
Through its phased based approach, the CTI team connects clients to long-term supports in the community based on individual needs. A Toronto based evaluation that worked with clients specifically with complex needs found that CTI was effective at ending homelessness with minimal shelter recidivism rates. Additionally, CTI is a cost savings intervention that reduces the amount of social and medical resources required by the homeless population.





# 2022 In Review-

## Grants



### Food Program for Supportive Housing

Our vision is for everyone to have a home, but a roof over someone's head is just the start. Many of our residents are still in need of wraparound services to maintain their housing, health, and to ultimately thrive. While our shelters are funded for residents to receive three meals a day, our residents in supportive housing are at greater risk of deterioration of health and returning to homelessness if they can't access regular, nutritional food. With the generosity of Mazon, we are able to provide individualized meals for approximately 400 residents in our supportive housing program!

## Centralized Food Program



1-million was awarded to Homes First by the Sprott Foundation to build the commercial kitchen, and an additional \$50,000 was received from The Catherine and Maxwell Meighen Foundation for the purchase of a dedicated delivery van.

Homes First's commitment to food security for all residents will be implemented by our proprietary Centralized Food Program (CFP) via our new commercial kitchen. This is a meaningful change in the status of the CFP, as this kitchen will enable our organization's ability to progressively meet the needs of our most food insecure residents across our housing, shelter, and hotel sites. The Sheila Miller CFP kitchen will serve as the hub of Homes First's actions against food insecurity, as meals for residents across our agency will be regularly prepared at this location, including individualized meals prepared and delivered to our most vulnerable, supportively housed population. These meals will accommodate cultural and dietary preferences.



# 2022 In Review-

## Community Engagement



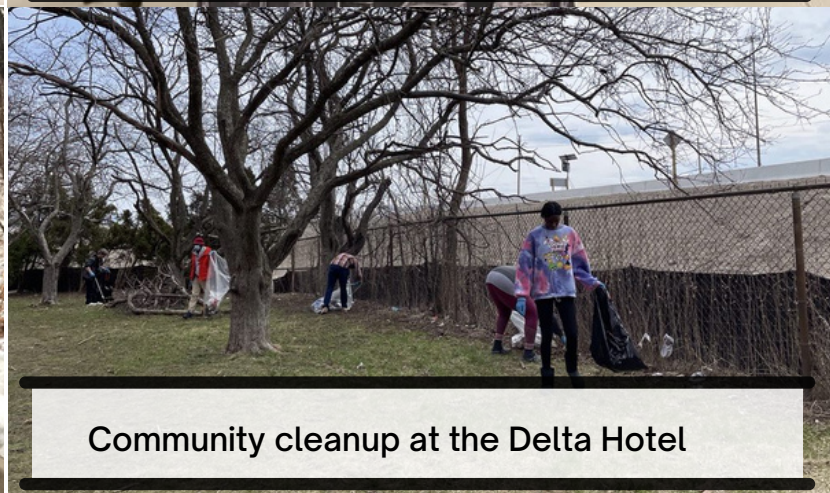
Art class at the Better Living Centre



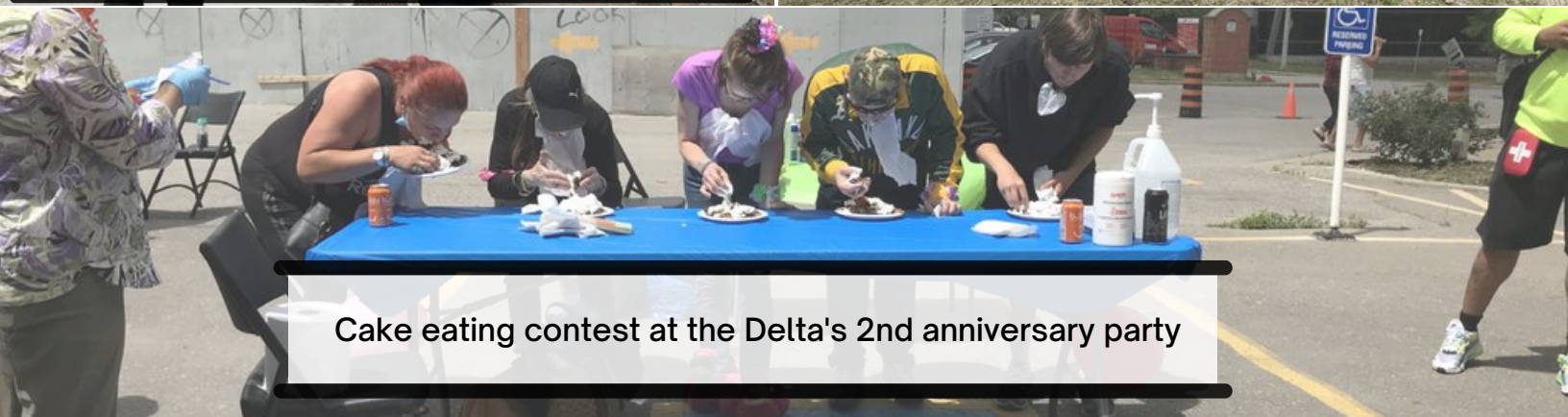
A volunteer gives a haircut at The Esplanade



Urban hiking with Street to Trail



Community cleanup at the Delta Hotel



Cake eating contest at the Delta's 2nd anniversary party



# 2022 In Review-

## Community Engagement



T-shirt making for Orange Shirt Day



Pride Parade celebrations



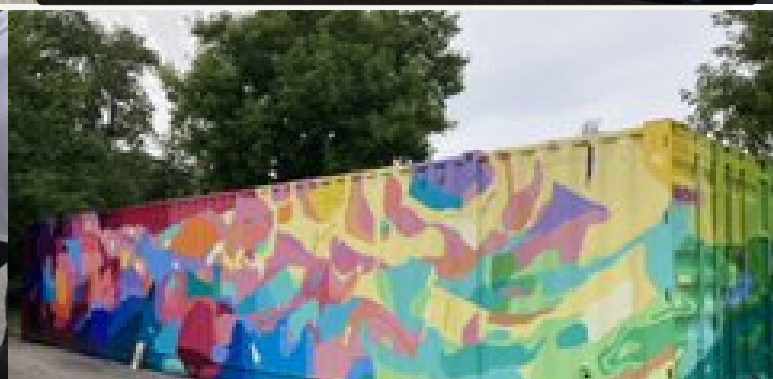
Staff at the Delta's two-year anniversary



Staff during a BBQ at our Bathurst-Lake Shore Shelter



Residents at the Delta's anniversary party



Shipping container mural at Kennedy Shelter



# WANDA'S ARTS AWARDS

"Wherever a beautiful soul has been there is a trail of beautiful memories."  
- Ronald Reagan



Wanda's Arts Awards are named after Sheryl Anne Noonan, who also went by the name Wanda. Sheryl Anne was a talented sculptor and painter who resided at Homes First's Strachan House. Thanks to the generosity of the Noonan family, in 2014 we launched the inaugural awards for residents who use art to cope and heal in Wanda's memory.

*Artwork by 2017 Wanda's Arts Awards recipient, Tesfa*





# 2022 Recipients



## Patrick

I am from Kenya and have a BA in Fine Art. I have lived at the Delta Hotel since August 2022. I spend roughly 5 hours a day creating my Art. I feel I inspire others with my Art. I try to be a role model as we artists are viewed as the mirror to society so I have to put my best foot forward create communicate and inspire! I mentor and teach new artists and people interested in creating Art.

## Robert

Doing art in my life has helped me in many ways.. I feel it has helped me the most emotionally. I've had a hard time dealing with a lot of negative experiences and one thing I've learned is that nothing bad ever comes from my art. Also, it is a way for me to express myself on a relatable level. I do not know if I inspire others with my art but if I am ever lucky enough to talk to someone about my art I always try to inspire them to find the artist within themselves because you never ever know until you try.



## Alex

I am 43 years old. I am half native and black. I have been with my partner for 17 years. The art I make is dreamcatchers. I have been making them for almost 30 years now. I love making them. Art has helped me in my life by making me grow as a person. I find it spiritual - I feel like there is a piece of me in every dreamcatcher I make and the ones I make have a good vibe or feeling to them. Art can make me feel many emotions, like happy. Art is important, the world would be boring without it. It's therapeutic for me.



# Norman's Story

## A NEW START AT 65

For most of his adult life, Norman lived in the heart of downtown Toronto at Dufferin and Dundas where, for 16 years, he kept the streets clean as a garbage collector. Then, at just 39, his future took an abrupt turn when his doctor advised him to go on disability due to a panic disorder.

Never one to focus on the negative, Norman moved back in with his parents until finding what he thought would be his forever home. But at the start of COVID-19 the owner sold the house. With his parents gone and an income of only \$400 a month, Norman couldn't afford a new place to call home.

The 62-year-old had no choice but to live in a tent at a local encampment. Luckily, six weeks later he was connected to Homes First and given a room at our Delta Hotel Program in Scarborough.

Now, with our support, Norman has access to medical services, housing help and even obtained a birth certificate. He recently turned 65 and is on a waiting list for senior housing.

"I never thought I'd be homeless," he says. "I don't know where I'd be if it wasn't for Homes First."



Seniors make up

**15%**

of Toronto's homeless population

More than

**60%**

have trouble covering their monthly expenses

More than

**30%**

have difficulty paying their rent

Over

**30,000**

seniors are on Toronto's wait list for social housing



# Homefull Campaign



**WE CAN BREAK THE  
CYCLE OF  
HOMELESSNESS FOR  
TORONTO'S MOST  
VULNERABLE SENIORS.  
WE CAN CREATE A  
HOMEFULL TORONTO.**

## **WE ARE HALFWAY TO OUR GOAL!**

Seniors are one of the fastest growing populations experiencing homelessness in our city. To help address these gaps, Homes First has recently launched a fundraising campaign, *Homefull Toronto*, which seeks to address three key challenges faced by vulnerable seniors: food insecurity, access to healthcare, and social connection. Why seniors? Over 50% of individuals seeking our services are over the age of 55, which we qualify as seniors due to the prolonged exposure to homelessness that advances physical health beyond the average for their chronological age.

**HOMELESSFULL**  
TORONTO

**In 2022, our Fundraising Department raised more than \$295,000 in funds, as well as more than \$185,000 in gifts-in-kind.**

Learn more at [homefulltoronto.ca](https://homefulltoronto.ca)



# Our Supporters

## \$25,000+

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## \$10,000-25,000

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 Talent  
 Lansing United Church  
 Loft - M-DOT  
 Midwest Toronto Ontario  
 Health Team  
 The Neighbourhood  
 Group  
 Ontario Brain Injury  
 Association  
 Ontario Non-Profit  
 Housing Association  
 Parkdale-Queen West-  
 CHC

Ryerson University  
 Scarborough Addiction  
 Services Partnership  
 Second Harvest  
 Sherbourne Health  
 South Riverdale  
 Community Health  
 St. Elizabeth Health  
 Care Hospice Toronto  
 St. Michael's ACT Team  
 Streets To Homes  
 Toronto Alliance to End  
 Homelessness  
 Toronto Community  
 Housing  
 Toronto Community  
 Paramedic  
 Toronto Humane Society

Toronto Shelter  
 Network  
 Transforming Style  
 triOS College  
 Trustcare  
 Pharmacy  
 Wise Self  
 Psychotherapy Clinic  
 The Works

# Our Supporters

## \$100-499 (cont.)

Karin Fritzlar	Peter Liber	Catherine O'May	Donna Thompson
Lorraine Gauthier	Jonathan Lu	Virginia Ormond	Steve Thorington
Madeleine Gauthier	Lori Lyons	Sophia Park	E. Joan Tilt
Alexander Gendelman	Joan MacCallum	Minxashi Patel	Audra Townsend
Allen Gignac	Carol MacFarlane	Sara Perez Alvarez	Joel Turgeon
Frank Gorter	Colin MacNeil	Dwight Peters	Animesh Vadaparti
Dana Gray	Sarah Mainguy	Gary Pieters	Dorothy Valk
Richard Gretsinger	Gerald Mak	Sylvia Post	Terry Venturino
Vickie Hansen-	Leor Margulies	Tamara Rambaran	Hoa Vo
Richardson	J Marman	Elizabeth Read	Joan Warren Carlson
Michele R. Harding	Kenneth Martin	Sufiya Mary Reid	Seth Wassying
Maxine Harris	Frank Martino	Joanna Rifkin	Bruce Weber
Barbara Haynes	Elizabeth A. McGroarty	Jacqueline Roberts	Carla Whillier
Levi Hearne	Marsha Melnik	Carolyn Robinson	Martin Wiener
Angie Heydon	John Methven	Jane Robinson	Rhonda Wilansky
M. Elizabeth Hill	Vytas Mickevicius	Dawn Rosen	Shawna Michelle
Ken Hirschkop	Franco Minatel	Wendy Rothwell	Williamson
Sheena Jacob	Bushra Mir	Dawn Rzepka	Jennifer Willmot
Leo Jaegerman	Shahida Mir	Cheryl Sadana	Leora Winkler
Christine Kanyesigye	Megan Mitchell	Paulina Salamo	Christine Wong
Udo Kaul	Michelle Moldofsky	Michelle Selman	Sally Wong
Glenn Kauth	Marc Montemurro	anet Skelton	Gary W. Wright
Eden Khaill	Reed Munsie	Toyin Sofolahan	Wendy Wright
May Kieu	Nadira Muzzafar	Stephen Soock	Denis Wu
Jason Kinnear	Alexander Ng	Sylvia Soyka	Foundation Alex U. Soyka
Werner Krebs	Yves Ngando	Bernadette Sulgit	Fundserv Inc.
Matthew Lai	Susan Nip	Michelle Sweet	McDougall & Brown
Maria Lazic	Ashley Nitransky	Barbara Tangney	Funeral Home
Jane Lee	Donna Noonan	Erick Tanubrata	Milestone Contracting Inc.
Mary Ann Lee	Mary Beth Odell	Charles Tator	Rogers Group of
Matthew Levy	Michael Olin	Kevin Thibault	Companies
Howard Li		Jessica Thom	Zeidler Architecture



# Our Supporters

## Gift-In-Kind



Karen M. Augustine  
 Sherri Barday  
 Alfredo Bejarano  
 Julia De Angelis  
 Vince De Angelis  
 Mariko Estrada  
 Trusha Gordan  
 Abdul-Rahman Gul  
 Michael Heinrich  
 Leslie Hetherington  
 Shirley Ing  
 Pavan Jauhal  
 Adam Kuplowsky  
 Michael Lloyd  
 Roxanne Manoliu  
 Chidubem Mozia  
 John & Teresa Needham  
 Danielle Rocco  
 Paget Ross  
 Christina Rosso  
 Hamna Siddiqui  
 Katia Taillefer

Maggie Tulecka  
 Hannah West  
 Carla Whillier  
 Jordan Wong  
 Al-Huda Muslim  
 Community Centre  
 Art Gallery of Ontario  
 Birch Hill Equity  
 Blankets T.O.  
 Brands for Canada  
 Canada Sews  
 Canadian Automobile  
 Association (CAA Ontario)  
 Felix Y. Manalo Foundation  
 For the Love of It Performing  
 Arts Centre  
 GEOVIA - Dassault  
 Systèmes  
 Griffith Foods Limited  
 Islamic Relief Canada  
 Lane Four  
 LOVT Studio

Mary Kay Cosmetics  
 MCAN Financial Group  
 Method:CRM  
 My Home Apparel  
 New Circle Community  
 Centre  
 Noble  
 Old Spaghetti Factory  
 Pickering Devotional Group  
 Poutine Productions  
 Pride Toronto  
 Project Impacting Lives  
 Provisions - University of  
 Toronto  
 Poutine Productions  
 Pride Toronto  
 Project Impacting Lives  
 Provisions - University of  
 Toronto  
 Racelab  
 RBC Foundation  
 Ren's Pets Scarborough

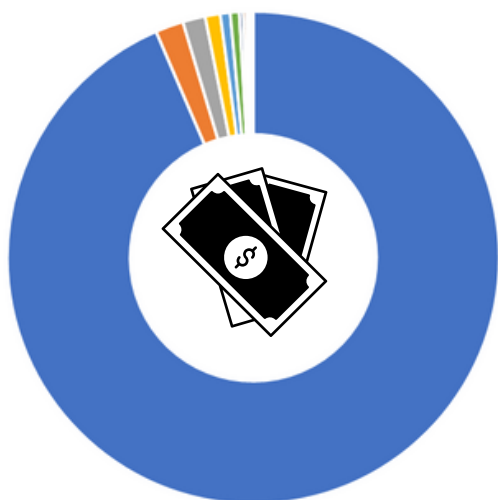
Rhonda Coaching  
 Corp  
 Santa Comes to  
 Bay Street  
 Shoebox Project  
 Shoel Rosenhek  
 Socks 4 Souls  
 Canada  
 Steven F. Rosenhek  
 Swipe Skins Inc.  
 Tim Hortons  
 Tims for Good  
 Toronto Humane  
 Society  
 Toronto Star  
 Newspapers Ltd.  
 Turo Canada  
 UHN Facilities  
 Uplift Toronto  
 WestJet  
 Wondrous Works  
 Ministries



# Where the money goes

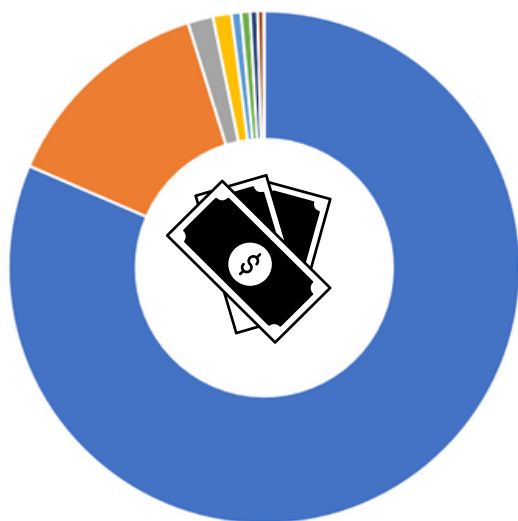
## SOCIETY FUNDS

We had a strong fiscal year. Due to increasing shelter capacity and a full year of operations of our hotel and shelter services, our total revenues increased 16 per cent compared to last year. As our staffing needs continued to grow, salaries and benefits contributed to 66.8% of our expenses.



## REVENUE

Government Funding - City of Toronto	\$55,667,762
Revenue from Tenants	\$1,095,973
Pandemic Pay Subsidy	\$883,046
Deferred Contributions	\$587,397
Program Funding	\$387,025
Government Funding MOHLTC	\$353,220
CMHC Seed Grant	\$150,000
United Way	\$135,356
Management Fees	\$116,089
Interest, Signage and Other	\$89,225
Non-rental Income	\$31,759
Amortization of Contributions	\$19,596



## EXPENSES

Administrative and Program	\$48,474,845
Maintenance	\$8,144,705
Amortization	\$949,619
Utilities	\$686,858
Insurance and Bad Debts	\$360,602
Allocation to Restricted Reserve Funds	\$341,778
Property Taxes	\$280,079
Mortgage Interest	\$228,269
Amortization of Deferred Capital	\$19,596

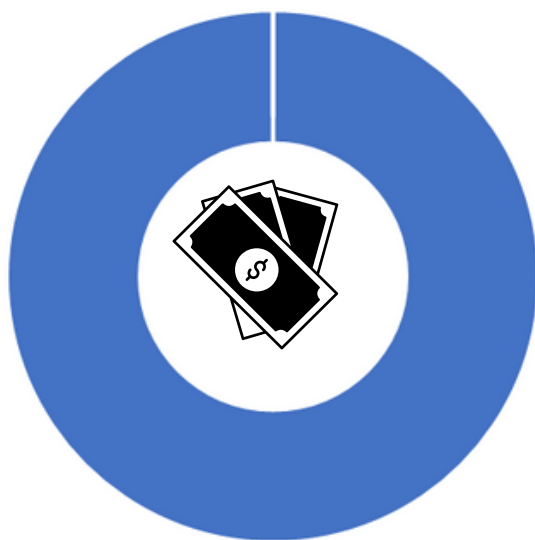




# Where the money goes

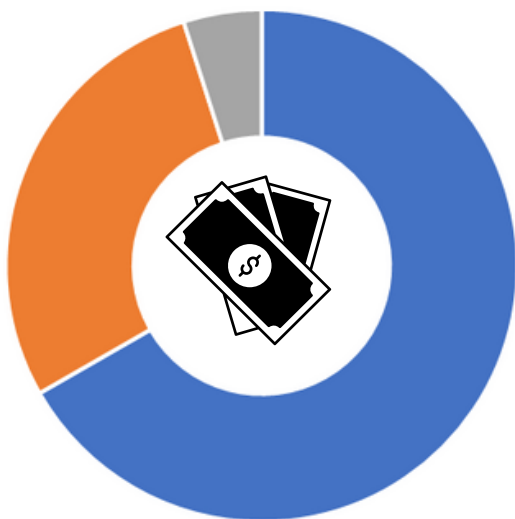
## FOUNDATION FUNDS

Homes First Foundation had a 50 per cent increase in donations and grants from our previous fiscal year. Our total expenditures in 2022 were \$131,640, with overheads accounting for approximately 34 per cent.



## REVENUE

● Donations and Fundraising	\$295,091
● Interest	\$9



## EXPENSES

● Wages and Benefits	\$86,497
● Events	\$36,739
● Administrative Overhead	\$6,404

# OUR PROPERTIES

We are committed to breaking the cycle of chronic homelessness by providing emergency shelter and supportive housing and services for people with the fewest housing options in our city. We provide shelter for over 1,800 people each night across **11 shelters** in the City of Toronto.

**Administrative Office**  
90 Shuter Street, Suite 206  
Toronto, ON M5B 2K6

**Delta Hotel Program**  
2035 Kennedy Road  
Scarborough, ON M1T 3G2

**The Esplanade**  
45 The Esplanade  
Toronto, ON M5E 1W2

**Strathcona**  
60 York Street  
Toronto, ON M5J 1S8

**Bathurst-Lake Shore Shelter**  
545 Lake Shore Blvd. West  
Toronto, ON M5V 1A3

**Better Living Centre Respite**  
195 Princes' Blvd.  
Toronto, ON M6K 3C3

**Kennedy Shelter**  
702 Kennedy Road  
Scarborough, ON M1K 2B5

**Lawrence Shelter**  
4117 Lawrence Ave East  
Toronto, ON M1E 2S2

**Metro-Strachan**  
22 Metropolitan Road  
Scarborough, ON M1R 2T5

**Placer**  
101 Placer Court  
North York, ON M2H 3H9

**St. Clair Shelter**  
3576 St. Clair Avenue East  
Scarborough, ON M1K 1M2

**Willowdale Welcome Centre**  
5800 Yonge Street  
Toronto, ON M2M 3T3



# OUR PROPERTIES

We provide residents permanent, stable and supportive housing across **14 supportive housing properties**, including children, youth, women, single parents, adults, seniors and large families.

**Bellevue**  
**87 Bellevue Avenue**  
**Toronto, ON M5T 2N8**

**Brandon**  
**57 Brandon Avenue**  
**Toronto, ON M6H 2C8**

**Huron**  
**490 Huron Street**  
**Toronto, ON M5R 2R3**

**Jarvis**  
**289 Jarvis Street**  
**Toronto, ON M5B 2C2**

**Meegwetch**  
**900 Adelaide Street West**  
**Toronto, ON M6K 3V6**

**Northcote**  
**75 Northcote Avenue**  
**Toronto, ON M6J 3K2**

**Pleasant Manor**  
**434 Gerrard Street East**  
**Toronto, ON M5A 2H2**

**Sheila Miller**  
**50 Earl Street**  
**Toronto, ON M4Y 1M3**

**Spadina Houses**  
**140 & 164 Spadina Road**  
**Toronto, ON M5R 2T8**

**Vaughan**  
**1175 Vaughan Road**  
**Toronto, ON M6C 2M4**

**Wales**  
**29 Wales Avenue**  
**Toronto, ON M5T 1J3**



The key solutions to homelessness are increasing income and access to affordable & supportive housing.



**We thank you for your  
continued support in  
our programs.**

Charitable Registration # 11896 2182 RR0001



[HOMESFIRST.ON.CA](https://www.homesfirst.on.ca)

