

# ANNUAL REPORT 2023





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# OUR HOME ON NATIVE LAND

Homes First honours the land we live on, occupied since time immemorial by First Nations who were forcibly displaced from their homes. Our 9 shelters and 15 supportive housing sites sit on the traditional territories of the Huron-Wendat, Anishinabeg, the Chippewa, the Haudenosaunee Confederacy and most recently, The Mississaugas of the Credit River First Nations. Many have returned to Tkaranto in search of services and shelter. They are among the 2,000+ individuals we house, including migrants, refugees, members of the 2SLGBTQIA+ communities and other marginalized groups in search of safety.

Homes First is mindful that many of our residents were forcibly displaced from their homes either in present-day or generations past. We are dedicated to addressing homelessness and those most heavily impacted through our partnerships. These benefit Indigenous clients, as well as clients facing barriers due to their ethnicity, gender and gender expression, sexual orientation, visible and invisible disability and experiences of trauma.

The 46 treaties and other Indigenous agreements covering Ontario recognize the peaceful sharing and caring for the land and its resources. At Homes First, we also care for people. Creating healthier communities starts with acknowledging our past, and providing culturally-appropriate resources and support so our residents can build a better future.

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# A WELCOME MESSAGE FROM OUR BOARD CHAIR AND CEO

Dear Friends and Supporters,

Homes First's journey over the past year has been one of resilience, compassion, and unwavering commitment to our mission of ending chronic homelessness in the city of Toronto.

As we reflect upon 2023, we are filled with immense gratitude and admiration for your collective support of Homes First. Despite another period filled with new challenges, together, we continued forward.

Homes First's commitment to supporting Toronto's highest needs individuals is what sets us apart. We firmly believe that anyone can maintain housing with the appropriate supports available; the opportunity to help realize this belief is the motivation behind our actions. We confront barriers, finding opportunities amidst challenges.

This last year alone, we opened two new deeply supportive housing sites – one in the downtown core and the other in Scarborough. Altogether, we added 141 individual units to the city's scarce inventory. Central to this success, however, is our exceptional team of 842 strong. Their unwavering dedication to help each resident define and achieve their own version of success is nothing short of valiant.

Our expertise continues to be reflected in quality assurance evaluations by the city and our partners. However, our ultimate gauge of success remains the transformative stories shared by our residents.

Growth requires both stability and flexibility in equal measure. In the almost forty years of operation, Homes First has embarked upon an exhilarating journey of transformation, reevaluating every aspect of our agency to identify opportunities for further development. We vow to leave no stone unturned in the pursuit of establishing a city where everyone has a place to call home, a place where they thrive.



" [We] thank the federal and provincial governments and all the housing providers, especially Homes First... we know when we work together, we can get things done. Magical things. And this is the kind of partnership and collaboration, that we need."  
 - Mayor Olivia Chow  
 (39 Dundalk opening ceremony)

On the following pages, you will find a comprehensive overview of our achievements, challenges, and willful aspirations. Each section is a testament to the remarkable impact our agency has on the lives of our city's most vulnerable, complex needs neighbours.

We are honoured to be part of this mission, proud of what has been accomplished over these last four decades and inspired by the future of our work. Thank you for joining us in this journey and for sharing our vision of a Homefull Toronto.

**From our home to yours,**  
 Patricia Mueller, Chief Executive Officer  
 Michael Heinrich, Chair of Board of Directors



Patricia Mueller, CEO



Michael Heinrich, Chair

## BOARD OF DIRECTORS

- Michael Heinrich, **Chair**
- Jamie Yoon, **Vice Chair**
- Megan Mitchell, **Treasurer**
- Jordan Wong, **Secretary**
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- Greg Lawrence
- Maggie Tulecka
- Rhema Stevenson
- Sarah Carr
- Shane Saltzman
- Shanker Sivanathan
- Shawn Winsor



## ABOUT HOMES FIRST

Homes First has been providing emergency shelter and supportive housing to the city's most vulnerable individuals for 40 years.

Homes First has maintained a Housing First ethos focused on providing comprehensive wrap-around services to our clients once their immediate need for housing is addressed.

We currently support over 2,200+ individuals, including seniors, adults and families each night. Our agency operates 24 properties in Toronto, ranging from emergency shelters and apartment buildings offering long-term supportive housing.

## OUR MISSION

Homes First develops and provides affordable, stable housing and support services to break the cycle of homelessness for people with the fewest housing options.

## OUR VISION

**Everyone has a home.**

The vast majority of people experiencing homelessness – even those with severe mental health and/or substance use challenges – can successfully stay housed and off the street with appropriate housing and supports.

“For the past month, Willowdale Welcome Centre and Homes First has become my sanctuary, providing me with a safe haven during a challenging time in my life. The staff here have been like guardian angels, their unwavering dedication filling me with gratitude and joy.”  
- Homes First Client

## THE NEED IN 2023



**11,000+**

The number of individuals experiencing homelessness on any given night in Toronto. <sup>1</sup>



**199,297+**

The number of immigrants that arrived in Ontario in 2023. <sup>2</sup>



**85,097**

The number of individuals on Toronto's Social Housing wait list. <sup>1</sup>



**2.53M**

The approximate number of visits to food banks across Canada. <sup>4</sup>



**\$28/HR**

The minimum a Toronto renter needs to earn to afford a 1-bedroom unit (Ontario's minimum wage is \$16.55/hour). <sup>3</sup>



**796**

The number of non-fatal suspected opioid overdoses in Toronto in 2023. <sup>1</sup>



**46%**

The percentage of Ontario renters that worry about potential eviction. <sup>3</sup>



**65%**

The percentage of low-income Ontario renters that would need to take on debt to pay rent if they lost their job and were still without work after 3 months. <sup>3</sup>



**60%**

The percentage of Ontario renters that reduced their food budget to afford rent. <sup>3</sup>

# FINDING HOME: A FAMILY'S JOURNEY TO NEW BEGINNINGS



At Homes First, we are dedicated to helping families find safe and affordable homes where they can thrive. Diana, 29, Ricardo, 32, and their daughters, Julieta and Paula, reside at the Homes First site, Wales, near Kensington Market. This young family migrated from Tulum, Mexico, three years ago, seeking a safer and more stable environment.

Tulum, once renowned for its beauty, had become dangerous, especially for women. Ricardo explained, “we wanted the best for our girls, a future where they could be happy and safe. Unfortunately, Tulum couldn’t offer that. We attempted settling in other parts of Mexico, but it proved impossible.”

Upon arriving in Canada in 2021, they embarked on an emotional rollercoaster. Immigration Canada warmly welcomed them, however, they faced a mixture of experiences at the family shelter where they found temporary refuge.

Diana and Ricardo feared their daughters would have a more difficult time adjusting to this new environment. While learning English posed a significant challenge for both parents, their daughters quickly mastered the language and seamlessly integrated into school. “Our daughters are constantly correcting our English,” they chuckled, reflecting that their girls are thriving and content.

The settlement staff at the family shelter were very supportive, assisting them in finding resources and referring them to Homes First.

They applied for one of Homes First's self-contained units and awaited next steps.

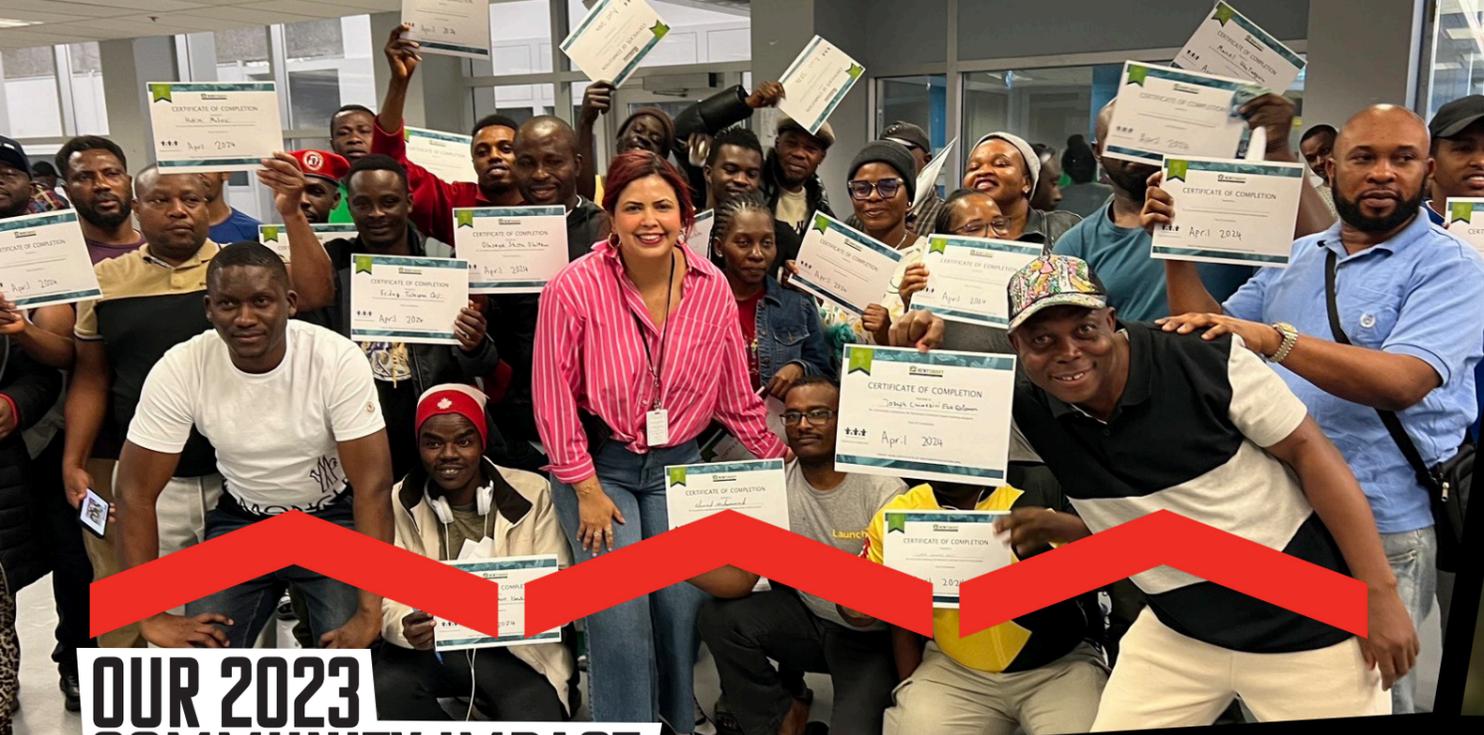
The family previously faced numerous rejections from landlords not wanting tenants with children.

However, Diana and Ricardo share that they and their girls were met with compassion and support from Homes First staff from start to end. Shortly after viewing the unit, the family received the news they had long hoped for - they had a home in Canada with Homes First.

As they reminisce, their faces light up with broad smiles as they glance at their daughters. They recall feeling elated as the new place was spacious, with a yard and garden. Immediately after receiving the good news, they phoned their families in Mexico to share their joy.

The family has been tenants of Homes First at the Wales location since that memorable phone call back in 2022. Diana and Ricardo are still connected with the same Homes First Intensive Case Management workers they first met when coming to view what would become their new home. “[Paulina, Elizabeth and Miranda] supported us in navigating the social support system, learning the culture of being good tenants, and acquiring skills to help us settle in the new city. We feel profoundly grateful,” they expressed.

Diana and Ricardo are committed to caring for their family, and supporting their daughters’ activities close to home brings them immense joy. Their story underscores the significance of safe housing and community support in shaping a family’s trajectory. By prioritizing these needs, we can empower more families like theirs to overcome generational barriers.



# OUR 2023 COMMUNITY IMPACT

"I am amazed by the sheer number of people this [Home First] shelter has hosted during my time here. Over a hundred individuals, each with their own unique stories and struggles, have found refuge within these walls."  
- Homes First Client



**2,200+**

Individuals as supported nightly across our sites



**141**

Supportive housing units added to our portfolio



**1,932,675**

Meals Served in Shelter



**15**

Supportive housing sites across Toronto



**9**

Shelters across Toronto



**530**

Clients supported in securing permanent housing



**17**

Clients supported with eviction prevention



**79**

The age of the oldest client housed



**20+**

On-site programs for shelter residents

**65%** of our shelter clients are Refugee claimants.

**46%** of our shelter clients self-identified as black.

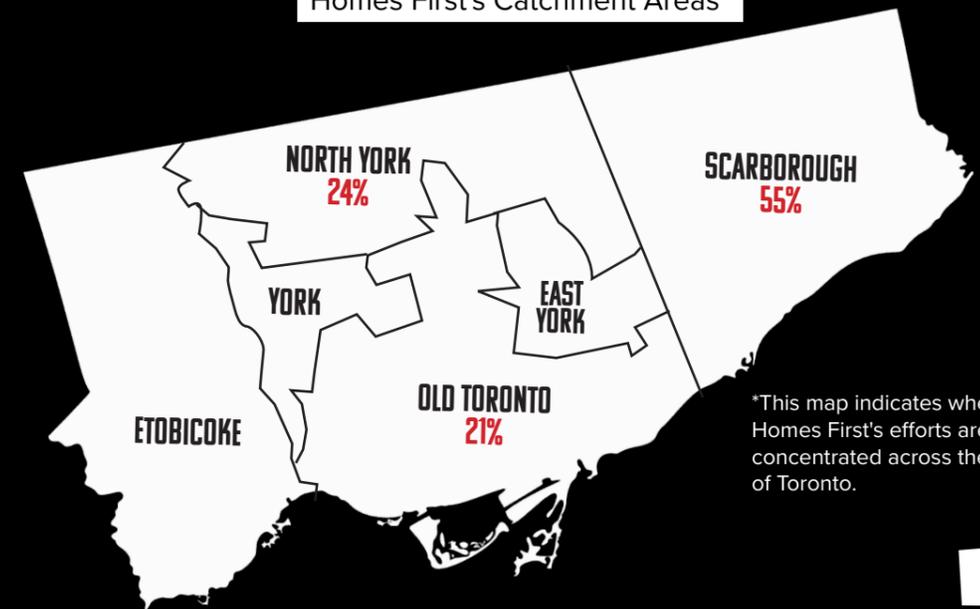
**57%** of shelter clients experienced chronic homelessness (being without a home for 6 months or more).

**88%** of our clients in shelter were aged 25-64.

**90%** of our emergency shelter sites have onsite health support.

**86%** of Homes First clients helped to secure permanent housing found residents within private market housing.

Homes First's Catchment Areas\*



\*This map indicates where Homes First's efforts are concentrated across the city of Toronto.

# EMBRACING FREEDOM: A TALE OF LOVE ACROSS BORDERS

At Homes First, we are committed to supporting and celebrating the diverse communities that make up the city of Toronto. We would like to reflect on the remarkable journeys of 2SLGBQIA+ individuals who have sought refuge and acceptance in new lands. Raha, 26, and Janan, 32, proud Iranian women, embody resilience and love, having navigated significant challenges to live authentically.

They met seven and a half years ago at a girls' school in Iran. Their connection was immediate, but societal norms and safety concerns forced them to conceal their relationship, passing as friends. They faced immense pressure, choosing between their independence and family acceptance.

Their time in Iran was fraught with danger and secrecy. In search of freedom, they moved to Turkey, hoping for a better life. However, Raha and Janan encountered workplace harassment and societal hostility, posing significant threats to their safety and well-being. "We survived sexual harassment from one boss, who wanted sex in exchange for better working conditions."

Both women describe the process of moving to Canada as magical, like a dream come true. With the support of the Rainbow Railroad Organization, Raha and Janan's application was approved under the Humanitarian Act. They were referred to Homes First and the 519 Community Centre, eventually finding temporary refuge at the Pacewood shelter. This move marked a turning point, offering them safety and community support.

Raha and Janan embraced their new community, joining other shelter residents on outings to the movies, museums and galleries. This new sense of security enabled them both to seek out English classes, attend monthly shelter meetings and participate in various on-site programming. Pacewood's Intensive Case Management team and other Homes First staff also provided guidance and support to the couple in their search for an apartment. "We appreciate that Pacewood exists for queer people who cannot afford a home upon arrival from their countries of origin."

Although still facing discrimination and fear of reprisal from their families, Raha and Janan find solace in the safety and acceptance available in Canada. The ability for authentic expression is an exhilarating change for the two.

Despite the many adversities, Raha and Janan remain hopeful. Both are creative and aspire to garner vocational skills in art, photography and media communication.

They continually seek the same joy they first felt when arriving in Canada; Raha and Janan share that they are looking forward to the summer gardening, meeting new people, spending time outside exploring new trails and photographing this new city that they love.

Raha and Janan's story highlights the importance of safe housing and community support in building resilience. By focusing on these needs, we can help more individuals like them build bright futures.



# 2023: A YEAR IN REVIEW



Homes First operates approximately 25% of the shelter beds in Toronto, making us one of the city's largest shelter providers.

We opened a 24-hour supportive housing site in downtown Toronto. Our 224 Spadina location has 84 units, which currently serves residents from our former Strachan location, as well as members of Indigenous communities.



In partnership with the City of Toronto, we opened a 24-hour modular supportive housing site. Our Dundalk location has 57 units and supports residents facing complex mental health and substance use challenges.



We opened a temporary winter respite program at our 22 Metropolitan shelter site. This program served 38 individuals of all genders with referrals coordinated by the City of Toronto.



We expanded our Follow Up Support Team to specialize in Critical Time Intervention and Mental Health supports for individuals transitioning from shelter into permanent housing.

We dedicated two of our existing shelters to serving adult refugees: 22 Metropolitan and Willowdale Welcome Centre (formally referred to as 5800 Yonge). Across our entire portfolio, we support over 800 refugees.



Construction of the Centralized Food Program (CFP) commercial kitchen was completed. An immense thanks to The Sprott Foundation for their generous donation, which will enable us to improve the food security for our most vulnerable residents.

“The Sprott Foundation believes in providing fresh, healthy food for all and we’re so excited to be collaborating with Homes First in order to provide a variety of meals to people in the community. We’re so proud to collaborate with Homes First. Thank you for your great work.”  
- Juliana Sprott,  
CEO of The Sprott Foundation



## CELEBRATING 35 YEARS OF DEDICATION: JESS HILES

### MORE ANNIVERSARIES:

**Michael Lyster**, Manager of Development: 25 years  
**Caroline Ferris**, Director of Human Resources: 20 years  
**Jamie Facciolo**, Director of Development & Homelessness Initiatives: 15 years

As Homes First commemorates another year of dedicated service, we take a moment to honour Jess Hiles, a pivotal figure in our organization's history. Jess' story embodies resilience, innovation, and an unwavering commitment to the mission of providing shelter and support for Toronto's most vulnerable.

Jess Hiles didn't start his journey at Homes First with a grand plan or a clear career path. In fact, his entry into the organization was somewhat serendipitous, arising from necessity and shared determination among a group of individuals known as 'The Balcony Boys,' confronting an uncertain future. As Jess recalls, it all began with a gathering on his balcony, an impromptu meeting of minds as a shelter he was associated with faced closure. Little did he know this gathering would set the stage for his transformative journey at Homes First.

"It was about 3 or 4 paydays before it ended," Jess reminisces about the uncertain days leading up to the shelter's closure. "We all knew we were going to get on unemployment, but we all wanted more."

Fueled by camaraderie and a shared desire to make a difference, Jess and The Balcony Boys approached Homes First with their innovative concept, eventually giving rise to the creation of Street City.

Street City, which opened its doors in 1989, wasn't merely another shelter; it represented a revolutionary approach to supportive housing models, offering individuals a sense of autonomy and security they hadn't previously experienced. Jess vividly recalls the genesis of the idea, likening it to the old motels on Lake Shore where one could rent a room for the night. "But rather than being in a dormitory with smelly feet," he chuckles, "we wanted people to have a space they could call their own."

The journey from the early days of Street City to Jess' current role as Property Management Administrator has been nothing short of remarkable. "I never dreamed in my wildest dreams that I would ever be in this position," he reflects with pride.

Over the course of his 35 years with Homes First, Jess has held a total of seven different positions, each contributing to his wealth of experience and deep-rooted commitment to the organization's mission. From his humble beginnings as a Shelter Worker in 1989 to his current role overseeing property management, Jess' journey is a testament to his adaptability, resilience, and dedication.

However, Jess' journey hasn't been without its trials. In 2003, he faced a health scare that changed the course of his career. "I had two strokes," he reveals, recounting the harrowing experience. "I didn't know what was happening at the time." Despite the challenges, Jess persevered, adapting to new roles within the organization and continuing to contribute his expertise.

Jess almost left Homes First during a period of transition, feeling disillusioned and uncertain about the organization's future. However, the arrival of Justin Ryan, the Director of Property Management Operation, a new leader with fresh perspectives and a genuine commitment to the cause, changed Jess' outlook.

"Justin brought a renewed sense of purpose and direction," Jess reflects, recalling how Justin's vision reinvigorated the team and reignited their passion for the mission.

Through it all, Jess' commitment to Homes First has remained strong. "I'll always be here for Homes First," he assures, reflecting on his enduring connection to the organization.

As Homes First looks ahead to the future, Jess remains hopeful yet grounded, mindful of the challenges that lie ahead. "We've grown so fast, based on need," he acknowledges. "It's good but it's a double-edged sword." Despite the uncertainties, Jess' faith in the organization's leadership and the dedication of its staff remains.

In celebrating Jess Hiles' 35 years of service, Homes First honours not only his remarkable contributions but also the spirit of resilience and compassion that defines our organization.

As we look to the future, we are grateful for Jess' enduring legacy at Homes First and the countless lives he has touched along the way. Here's to 35 years and more to come!

# HOMES FOR DINNER

REDESIGNED

PRESENTING SPONSOR



PARTNERING SPONSOR



SUPPORTING SPONSOR



VENUE



CATERER



EVENT PLANNERS



BASSETT EVENTS  
over twenty years of excellence

HOMEFULL SPONSORS



MASTER OF CEREMONIES: Anthony Farnell

The Frederick and Douglas Dickson Memorial Foundation

## Homes For Dinner returned to in-person!

On November 18th, 2023, over 300 of our generous supporters gathered at the Globe and Mail Centre in the spirit of unity and generosity in creating a brighter future for all Torontonians. Homes for Dinner: Redesigned was our first in-person annual fundraiser since 2019 and the event's 10th anniversary! We look forward to hosting more events home to meaningful conversations and inspiring, triumphant stories of resilience!

### CORPORATE SPONSORS

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Rige Associates  
Westaire Air Conditioning and Heating Ltd.

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Royal Bank Of Canada  
Sysco Foods

### CONTRIBUTING SPONSORS

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### NOTABLE DONATIONS

C&C Family Foundation  
Sysco Foods

Pal Insurance Brokers Ltd.  
The Jalynn H. Bennett Foundation

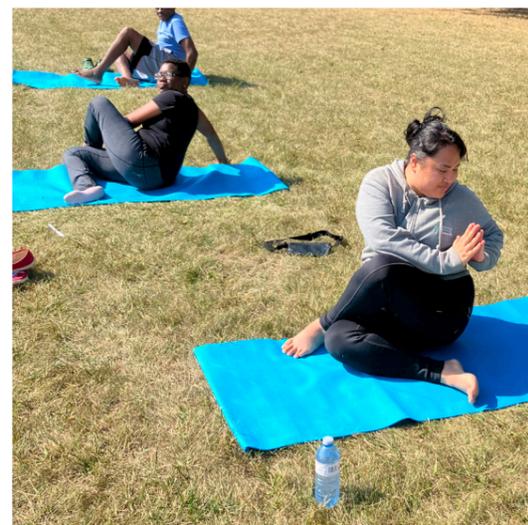
RBC Capital Markets

WE RAISED OVER \$230,000!

THANK YOU FOR YOUR SUPPORT!



# COMMUNITY ENGAGEMENT HIGHLIGHTS





## OUR STRATEGY FOR THE FUTURE

At Homes First, our unwavering commitment to providing safe and dignified housing for those in need remains at the heart of everything we do. As we navigate the upcoming year, we are driven by a unified vision of a future where homelessness is eradicated, and every individual has a place to call home.

Standing at the forefront of the supportive housing sector, we strive to add more affordable, deeply supportive housing units to our portfolio to directly address the growing instability and limited inventory in the city of Toronto. We aim to set the benchmark for excellence in the sector by prioritizing the safety and dignity of our clients.

To do this, we are firstly dedicated to cultivating a resilient workforce equipped to meet the increasing demand for our services; we will continue to invest in comprehensive training and engagement opportunities, nurturing a team that is not only skilled but also deeply committed to our mission.

Evidence-Based Practices (EBP) is also central to achieving these strategic goals. EBP in action includes implementing life-saving measures like intramuscular naloxone and oxygen in response to overdoses, and embracing preventative follow-up methodologies like Critical Time Intervention. Additionally, initiatives such as our Centralized Food Program (CFP), anchored by our commercial kitchen, will help improve the food security of our most vulnerable tenants.

To ensure our programs are inclusive and actively work to dismantle systemic barriers, we embrace the updated Toronto Shelter Standards with an anti-Black racism lens. In collaboration with Black-led, community agencies and partners, we will continue to implement specialized supports and engage in meaningful community dialogue to foster a more equitable shelter system.



Furthermore, we embark on a strategic journey to elevate the visibility of our efforts, raising awareness among all changemakers. We believe that we are more than just a charity, but a catalyst for change. By forging dynamic partnerships with public, private and community entities alike, we aim to amplify our collective voice within the social sector.

As we embrace the challenges and opportunities ahead, Homes First remains resolute in our mission to end chronic homelessness in Toronto. Together with our dedicated teams and supportive community, we will continue to inspire, lead, and grow in pursuit of a more just and compassionate society.

From our home to yours,  
**Directors of Homes First**

## DIRECTORS OF HOMES FIRST

- Ade Olubode, **Director of Finance**
- Caroline Ferris, **Director of Human Resources**
- Dana Hansen, **Director of Fundraising and Development**
- Gary Muirhead, **Director of Housing**
- Jamie Facciolo, **Director of Development and Homelessness Initiatives**
- Jessica Uthayakumaran, **Director of Shelters and Hotel Programs**
- Justin Ryan, **Director of Property Management Operations**
- Michael Potvin, **Director of Client Services**
- Lacey Kerr, **Assistant Director of Client Services**
- Necole Small, **Assistant Director of Property Management Operations**

# A THANK YOU TO OUR SUPPORTERS & PARTNERS

We want to thank our community of supporters and partners that made our work in 2023 possible.

## 98.63%

INCREASE IN ALL FUNDRAISING ACTIVITIES

## \$230,000+

RAISED AT HOMES FOR DINNER

## 500+

GUESTS ATTENDED FUNDRAISING EVETNS

## \$1,000,000+

GIFTS IN KIND

## 2,300+

RESIDENT HOLIDAY GIFTS DISPERSED

## 100+

VOLUNTEERS ACROSS ALL ACTIVITIES



# HOMES FOR DINNER

Presenting Sponsor



In 2023, Fitzrovia returned to our annual signature event as Homes for Dinner's Presenting Sponsor.

TO DATE, FITZROVIA HAS DONATED  
**\$34,000**

We are excited to welcome Fitzrovia back as the Presenting Sponsor for Homes for Dinner – The Ruby Gala, celebrating 40 years of operation at Homes First!

“I’d like to express my appreciation for the incredible efforts of the Homes First team in tackling homelessness in our city. As a former board member, I am proud to say that the work that Homes First does is truly crucial especially considering that nearly 11,000 individuals experience homelessness on any given night... your support plays a vital role in helping Toronto’s most vulnerable.”

- **Adrian Rocca, Founder & CEO of Fitzrovia**

# OUR SUPPORTERS & PARTNERS

continued



## 2023 MONTHLY DONORS

Anonymous  
Alison Mackay  
Ann Harrington  
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Lisa Blake  
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## COMMUNITY PARTNERS

The 519  
Agincourt Baptist Church  
Agincourt Community Services  
Association-Refugee Program  
A-Way Courier  
Arts Market  
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Canadian Alliance to End Homelessness  
Canadian Housing and Renewal Association  
Catholic Cross-Cultural Service  
Centre for Addictions and Mental Health  
Centennial College  
Council Fire  
Daily Bread  
Dixon Hall  
Earhtones Music Therapy and Holistic Wellness  
East Scarborough Storefront  
Fade Kings Barbershop  
Faith Community Church  
Fresh Start  
Furniture Bank  
Gateway Linens  
Gathering Place Group  
George Brown College  
Good Food Partnership  
Grace Church  
Here to Help  
Humber College  
Hospitality Workers Training Centre  
Imagine Clinic  
Inner City Health Associates  
Jumpstart Refugee Talent  
Lansing United Church  
Loft  
M-DOT  
Metropolitan University  
Milliken Church  
Midwest Toronto Ontario Health Team  
Neighbourlink North York  
Nia Centre for the Arts  
North York Arts  
North York Community Legal Services  
North York Community House  
OneChurch  
Ontario Brain Injury Association  
Ontario Non-Profit Housing Association  
Parkdale-Queen West Community Health Centre  
Progress Career Planning Institute (PCPI)  
Pride TO  
Scarborough Addiction Services Partnership (SASP)  
Second Harvest  
Sherbourne Health  
Skills for Change  
South Riverdale Community Health Centre  
St. Elizabeth Health  
St Michael's Nursing – Emergency Department  
Street Haven  
Street Health  
SNYP Truck  
Care Hospice Toronto  
St. Michael's ACT Team Streets To Homes  
Toronto Alliance to End Homelessness  
Toronto Community Housing  
Toronto Community Paramedic  
Toronto International Film Festival  
Toronto Humane Society  
Toronto Shelter Network  
Toronto Public Library (Multiple Branches)  
The Neighbourhood Group  
Transforming Style  
triOS College  
Troid (Masjid al-Furqān)  
Trustcare Pharmacy  
Waterfront Neighbourhood Centre  
West Neighbourhood House  
Parkdale Activity - Recreation Centre (PARC)  
Willowdale Legal Services  
The Wise Self  
Women's Support Network of York Region  
Woodgreen Community Services  
Psychotherapy Clinic  
The Works (Toronto Public Health)  
Young Street Mission  
YMCA

## GIFTS IN KIND

Anonymous  
Aga Khan Museum  
American Express Global Business Travel  
Ansaar Foundation  
Arash Ahmadi  
Arnold Wong  
Art Gallery of Ontario  
Avling  
Basecamp Bloor Location  
BATL  
Avling  
Basecamp Bloor Location  
BATL  
Birch Hill Equity  
Bobbette and Belle  
Boulderz Etobicoke  
Branislav Bajovic  
Bymark  
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Caudalie  
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Downtown Winery  
Elham Attari  
Elizabeth Nelson  
Elizabeth Parker  
Emma Kahansky  
Engage and Change  
Finch Centre Jewellers (Maple)  
Float Toronto  
Geenees  
Giffen - Mack Funeral Home  
Gina & Ross Lijoi  
Granite Club  
Hockey Hall of Fame  
Hopson Grace  
Isha Hosein  
Italpasta Limited  
Karlo Estates  
Keanue Hughes  
Keran Benarry

Kevin Yusef  
Khizra Asad  
Kristine Chen  
Langdon Hall  
Leah Hosein  
Lenora Winer  
LiquiDonate  
Little Canada  
Longo's  
Manisha Abrahams  
Margo  
Mark Akey  
Mary Kay Cosmetics  
Matthew Fowler  
Megan Warren  
Michelle Presse  
Moro Chemicals  
My Insurance Broker  
Nahid Mohammadioun  
Nicole Mankinen  
Noble  
OneChurch TO  
Pepsi Co.  
PIL  
Purdy's Chocolatier  
Pursuit OCR  
Rainhard Brewing Company  
Rajendra Singh & Family  
Ram Singh & Family  
Renee Jordan  
Rexel  
Ripley's Aquarium of Canada  
Safiyah Hosein  
Sarah Chernecki  
Serena Peruzzo  
Seventh Day Adventist Church  
Shoebox Project  
Shoppers Drug Mart  
Skin Bosses  
Socks for Souls  
Sri Sathya Sai Baba International Organization of  
Canada – Region 2 (Pickering Devotional Group)  
St. Regis  
Stefan Hegerat  
TD Bank  
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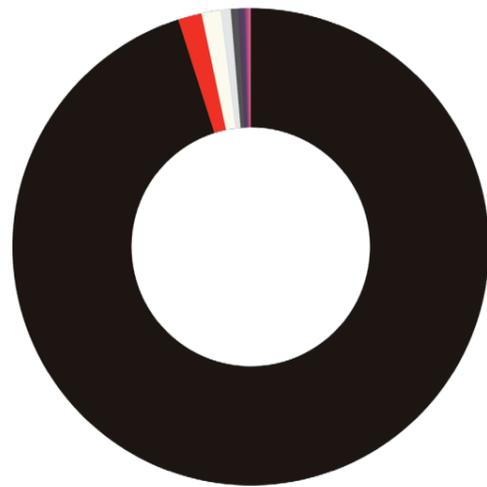


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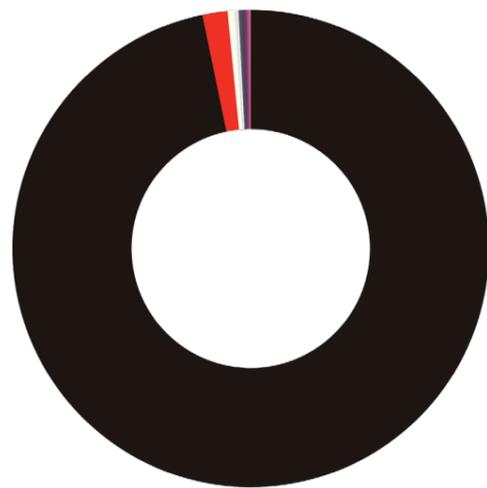
## REVENUE

■ Government Funding - City of Toronto	\$63,856,879
■ Revenues from Tenants	\$1,483,974
■ Deferred Contributions	\$849,848
■ Government Funding MOHLTC	\$459,854
■ Management Fees	\$366,498
■ Interest, Signage & Other	\$116,089
■ United Way	\$52,295
■ Non-Rental Income	\$36,888
■ Amortization of Contributions	\$36,260



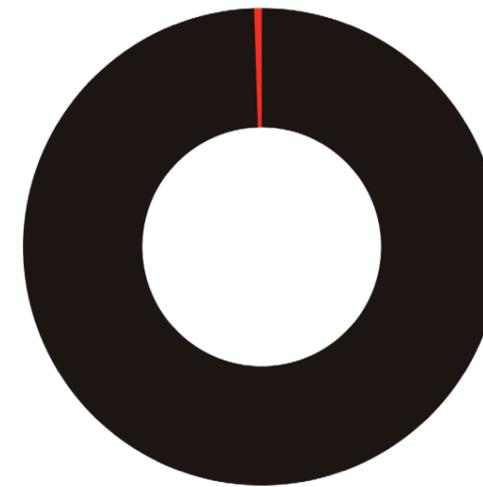
## EXPENSES

■ Administrative and Program	\$55,300,644
■ Maintenance	\$9,083,189
■ Amortization	\$985,635
■ Utilities	\$754,852
■ Insurance and Bad Debts	\$379,852
■ Property Taxes	\$288,361
■ Allocation to Restricted Reserve Funds	\$260,930
■ Mortgage Interest	\$186,912
■ Amortization of Deferred Capital Contributions	\$19,596



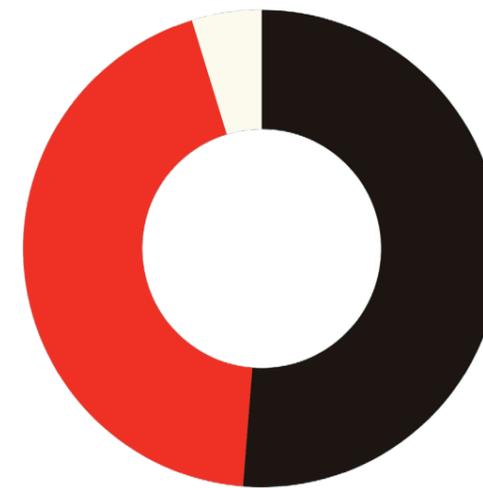
## REVENUE

■ Donation and Fundraising	\$586,153
■ Interest	\$1,872



## EXPENSES

■ Event	\$124,611
■ Wages and Benefits	\$107,029
■ Administrative Overhead	\$11,492





# OUR PORTFOLIO

Homes First is committed to breaking the cycle of homelessness by providing emergency shelter, supportive housing and wrap-around services for people with the fewest housing options. We operate **9 shelters** across the city of Toronto.

We operate **15 supportive housing sites** across the city of Toronto, serving single adults, couples, families and seniors.

### BATHURST-LAKE SHORE SHELTER

545 Lake Shore Blvd West  
Toronto, M5V 1A3

### PLACER COURT

101 Placer Court  
North York, M2H 3H9

### LAWRENCE SHELTER

4117 Lawrence Avenue East  
Toronto, M1E 2S2

### SHUTER BUILDING/MAIN OFFICE

90 Shuter Street, Suite 206  
Toronto, M5B 2K6

### SHEILA MILLER

50 Earl Street  
Toronto, M4Y 1M3

### VAUGHAN

175 Vaughan Road  
Toronto, M6C 2M4

### DELTA HOTEL PROGRAM

2035 Kennedy Road  
Scarborough, M1T 3G2

### ST CLAIR SHELTER

3576 St. Clair Avenue East  
Scarborough, M1K 1M2

### METRO REFUGEE

22 Metropolitan Road  
Scarborough, M1R 2T5

### BELLEVUE HOUSE

87 Bellevue Avenue  
Toronto, M5T 2N8

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140 & 164 Spadina Road  
Toronto, M5R 2T8

### DUNDALK HOUSE

39 Dundalk Drive  
Scarborough, M1P 2W5

### KENNEDY SHELTER

702 Kennedy Road  
Scarborough, M1K 2B5

### PACEWOOD

Downtown Toronto

### WILLOWDALE WELCOME CENTRE

5800 Yonge Street  
Toronto, M2M 3T3

### BRANDON

57 Brandon Avenue  
Toronto, M6H 2C8

### PLEASANT MANOR

434 Gerrard Street East  
Toronto, M5A 2H2

### MEEGWETCH

800 Adelaide Street West  
Toronto, M6K 3V6

### HURON

490 Huron Street  
Toronto, M5R 2R3

### NORTHCOTE

75 Northcote Avenue  
Toronto, M6J 3K2

### 224 SPADINA

224 Spadina Avenue  
Toronto, M5T 3B3

### JARVIS

289 Jarvis Street  
Toronto, M5B 2C2

### WALES

29 Wales Avenue  
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